

Risk Adjustment, Revenue Integrity...Then What?



✓ FedRAMP Authorized



*“Open Payments Data Is ‘Profoundly’ Underused;
Hospitals May Not Connect COI to Decisions”*

*“North Carolina man pleads guilty in \$100 million Medicare fraud
scheme, faces prison time”*

*“[Provider] Pays \$19.85M to Settle FCA Case Over
Medically Unnecessary Inpatient Psych Stays”*

*“Arizona couple must pay over \$1.2 billion after pleading guilty to
Medicare fraud”*

“HHS plans to audit sepsis claims”

*“Massachusetts Office of the State Auditor identified more than \$2 million worth
of fraud from public benefit programs in the second quarter of fiscal 2025”*

*“Granada Hills Man Guilty In
\$17M Sham Hospice
Medicare Fraud”*

*“Health care fraud remains
a priority for DOJ “*

*“N. Y. facilities agree to
\$5M settlement over
Medicaid billing“*

\$1.9 Billion

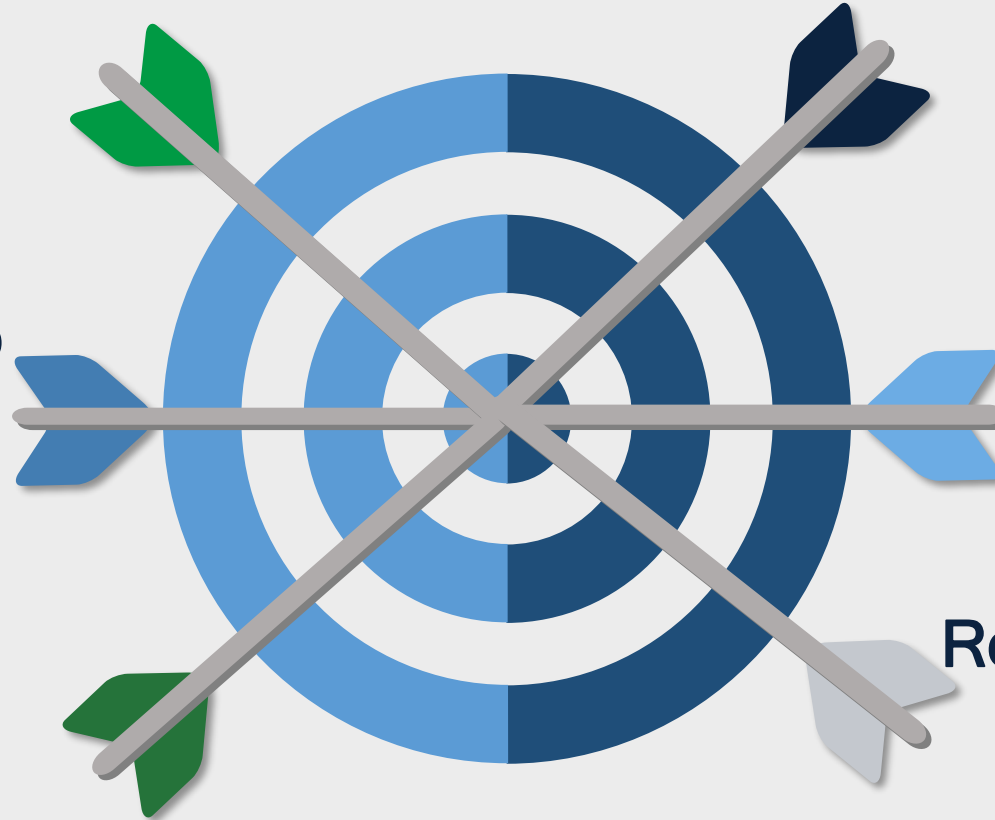
3-10%

What Is Our Aim?

Types of Fraud, Waste, and Abuse

Techniques and Tools to Identify FWA

Scheme Predicting



Challenges with Data

Improving Operating Efficiencies & Results

Reporting & Documentation Requirements



- | | | |
|--|--|---|
| <input checked="" type="checkbox"/> Centralized Document Repository & Data Lake | <input checked="" type="checkbox"/> RN Provider Educators | <input checked="" type="checkbox"/> Integrated Internal Audit & Process Improvement |
| <input checked="" type="checkbox"/> FWA & Anomaly Detection Analytics System | <input checked="" type="checkbox"/> Licensed Desktop Investigators | <input checked="" type="checkbox"/> Competing Priority #1 |
| <input checked="" type="checkbox"/> Pre-Pay & Post-Pay Analytics | <input checked="" type="checkbox"/> Licensed Field Investigators | <input checked="" type="checkbox"/> Competing Priority #2 |
| <input checked="" type="checkbox"/> Expert FWA Data Scientist & Analysts | <input checked="" type="checkbox"/> Medical Canvassing | <input checked="" type="checkbox"/> Competing Priority #3 |
| <input checked="" type="checkbox"/> Machine Learning/AI | <input checked="" type="checkbox"/> Program Integrity Auditors/SMEs | <input checked="" type="checkbox"/> Competing Priority #4 |
| <input checked="" type="checkbox"/> Case Management SaaS Platform | <input checked="" type="checkbox"/> Chart Retrievals | <input checked="" type="checkbox"/> Competing Priority #5 |
| <input checked="" type="checkbox"/> Investigative Medical Review System | <input checked="" type="checkbox"/> Enterprise Data Management | <input checked="" type="checkbox"/> Competing Priority #6 |
| <input checked="" type="checkbox"/> License RN Investigative Medical Chart Reviewers | <input checked="" type="checkbox"/> Regulatory & Law Enforcement Reporting | <input checked="" type="checkbox"/> Competing Priority #7 |

Polling Question 1

How confident is your organization in detecting and preventing FWA within your value-based care contracts?

- a. Very confident
- b. Somewhat confident
- c. Not confident
- d. We are still evaluating our capabilities
- e. Haven't thought about it

What is the Impact of FWA?



IMPACT

- Increased operational costs
- Higher premiums for members
 - Diminished quality of care
- Legal and regulatory consequences
 - Reputational damage

In the news...

>\$8 Million
Kentucky Addiction
Centers

False Billing

[Office of Public Affairs | Three Convicted for Fraudulently Billing Over \\$8 Million to Medicare and Medicaid Through Opioid Addiction Treatment Clinics in Kentucky | United States Department of Justice](#)

What are the requirements?



Requirements

- Compliance with Regulatory Standards
- Detailed Documentation
- Data Privacy and Security
- Audit Readiness
- Internal Reporting Processes
- Timely & Accurate Reporting to Regulatory Agencies

In the news...

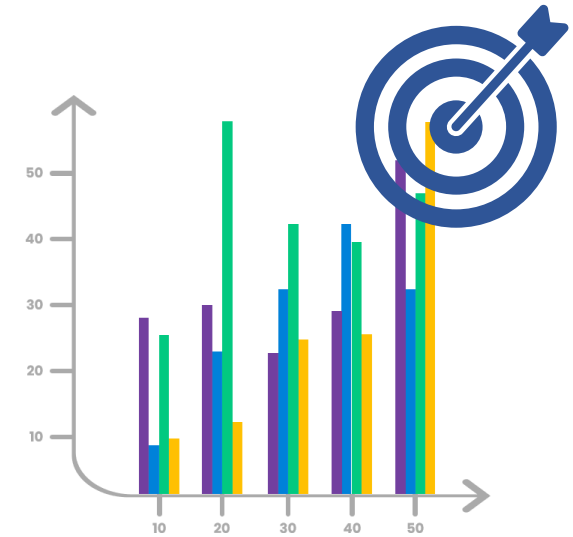
\$143,336.00
Aqua Vision

Billing Medicaid
multiple vision
exams per month

[Attorney General Brown Announces \\$143,000 Settlement With Pikesville Vision Care Center And Optometrist Settlement Resolves Allegations Of Medicaid Fraud | Office of Inspector General | Government Oversight | U.S. Department of Health and Human Services](#)

What are the challenges?

1. Siloed data
2. Data quality
3. Volume of data
4. Evolution of fraud schemes
5. Lack of contextual information
6. Lack of organization collaboration



Polling Question 2

What are the biggest challenges your organization faces in managing data for FWA detection and compliance? (chose all that apply)

- a. Data accuracy and integrity
- b. Insufficient tools or technology for analysis
- c. Lack of resources or expertise
- d. Regulatory and reporting complexities



In the news...

Criminal restitution of
\$58,365.26

Criminal fine of
\$81,711.36

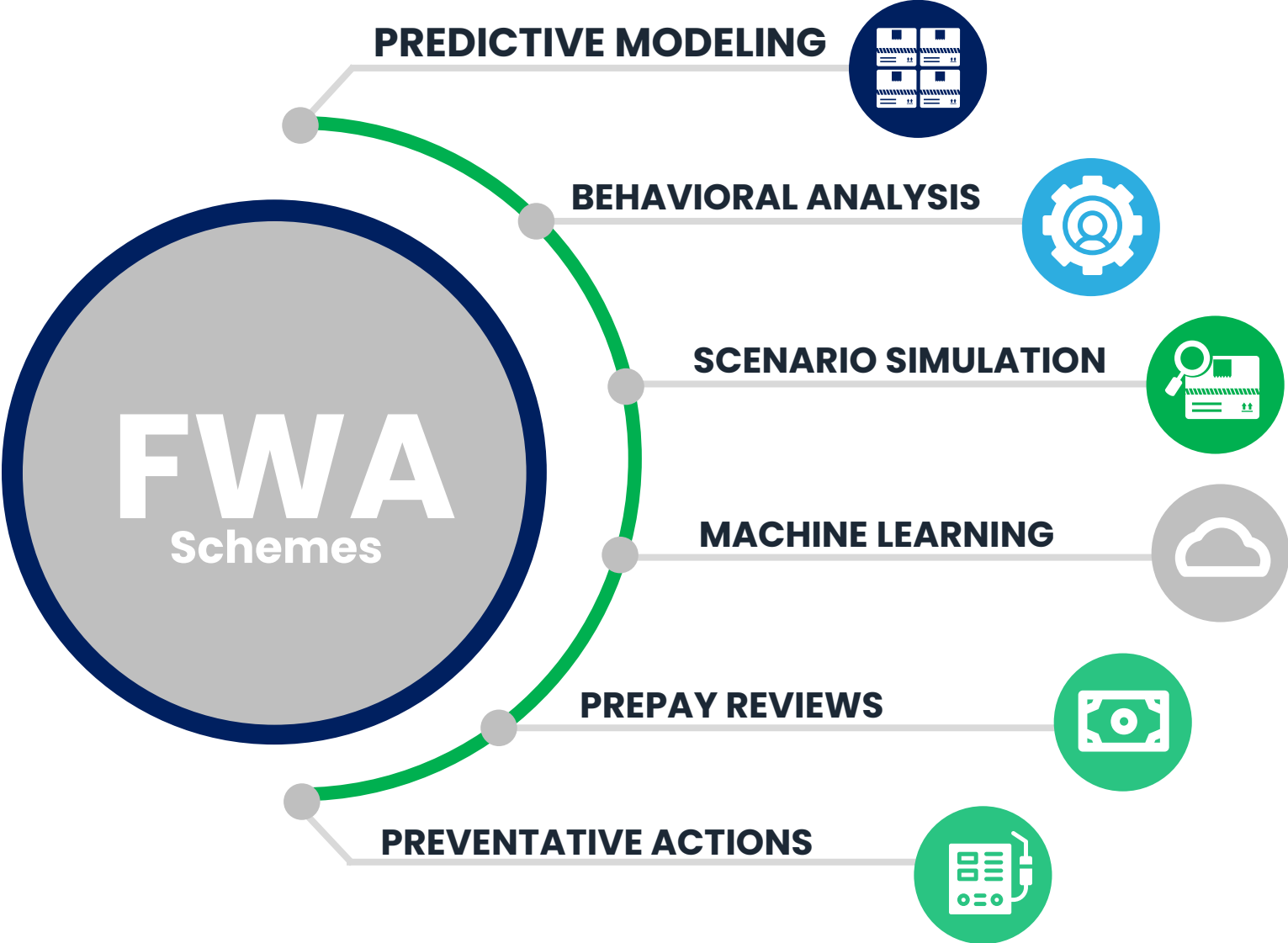
Civil settlement of
\$240,000.

Pain Specialists

Violations of “Incident to Billing”

[District of New Jersey | New Jersey Pain Clinic Admits Health
Care Fraud And Agrees To Criminal And Civil Penalties | United
States Department of Justice](#)

Scheme Predicting



FWA EFFICIENCIES

AUTOMATED FWA ANALYTICS SYSTEM

Do you have the right analytical tools?



VENDOR/THIRD-PARTY OVERSIGHT & COLLABORATION

Do you have strong oversight of vendor/delegates to ensure compliance and mitigate risk?



INTEGRATED FWA CASE MANAGEMENT SYSTEM

Are all data sources integrated & do they support the entire program lifecycle?



INTERDEPARTMENTAL COLLABORATION

Is FWA detection and prevention a part of your core plan operations?

CONTINUOUS MONITORING & REPORTING

Do you have real-time monitoring and feedback loops to track and adjust FWA prevention efforts?

Polling Question 3

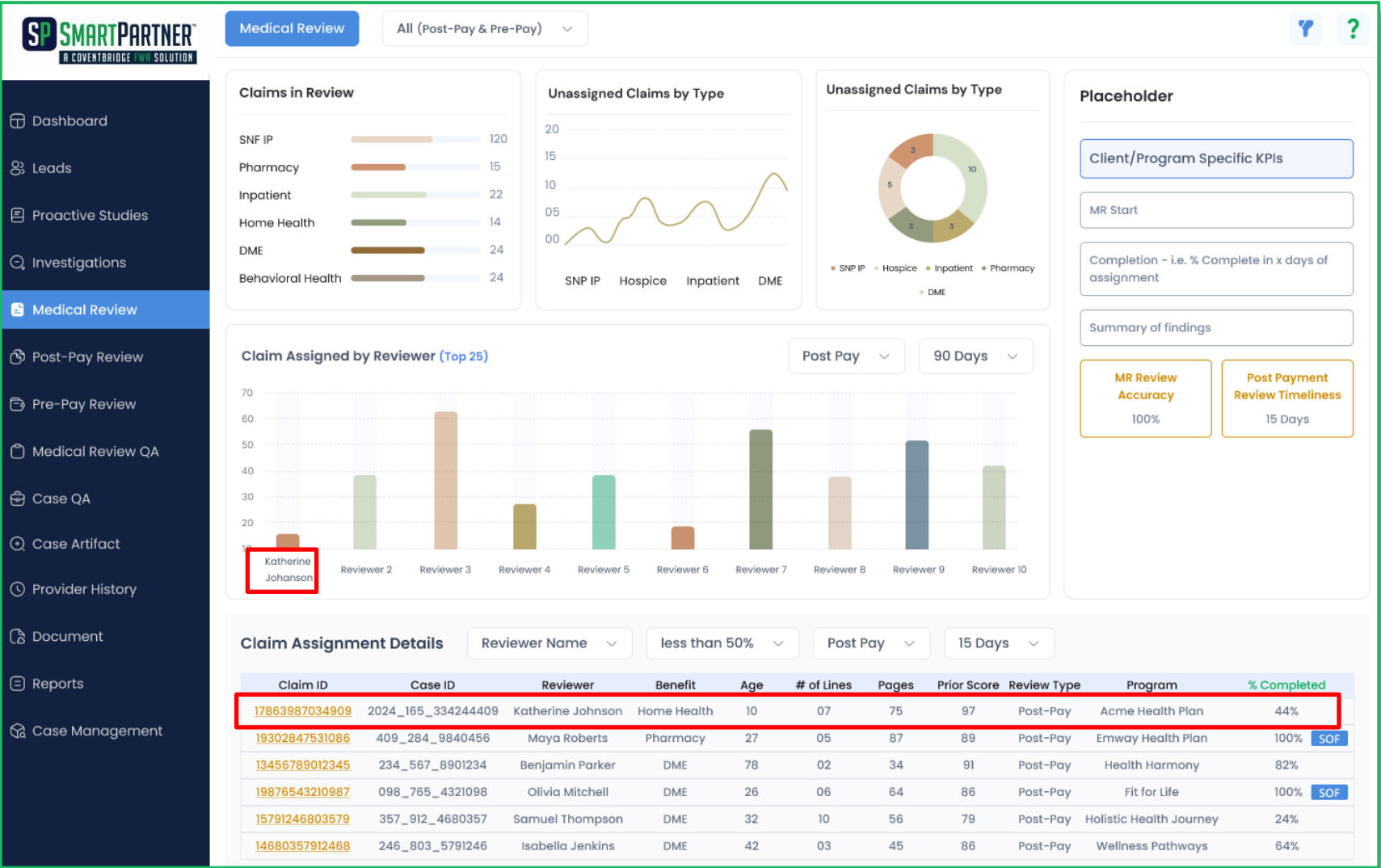
In your organization, what area do you see the greatest opportunity to improve operational efficiencies in the fight against FWA?

- a. Claims processing and adjudication
- b. Data analysis and reporting
- c. Compliance and auditing processes
- d. Fraud detection and prevention techniques



Key Solution

Improving Operating Efficiencies & Results

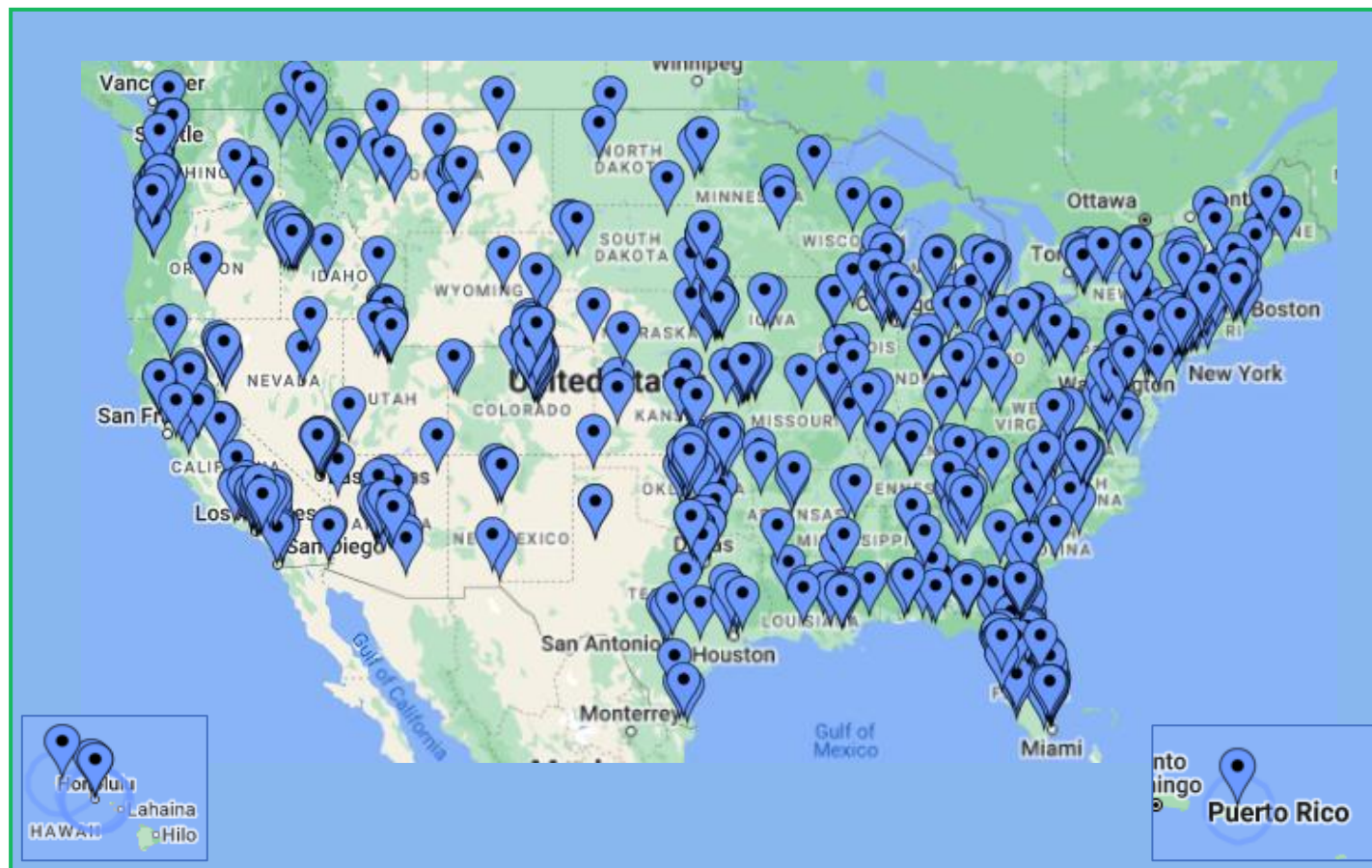


National Employee Network

Team of Certified
Clinical Reviewers

700 Employee
Investigators

Staff of Licensed
Coders



CoventBridge Group

ANALYZE

QUALIFY-VALIDATE-INVESTIGATE-RECOMMEND-REPORT & RECOVER

REFINE



Analyze Data & Provider Behavior

Qualify Leads

Validate Necessity

Investigate Allegations

Recommend Remediation

Report on ROI & Recover Losses

Refine Analytics

FWA Data Models, Statistical Sampling, Visual Analytics

Prioritize Leads, Corroborate Allegations

Medical Record Review, Clinic Inspections, Coding Standards

Provider Background Research, Patient Interviews

Claim Edits, Pre-Payment Review, Provider Education, Adverse Provider Action

LE Referrals, Trial Exhibits, Recoupment Efforts

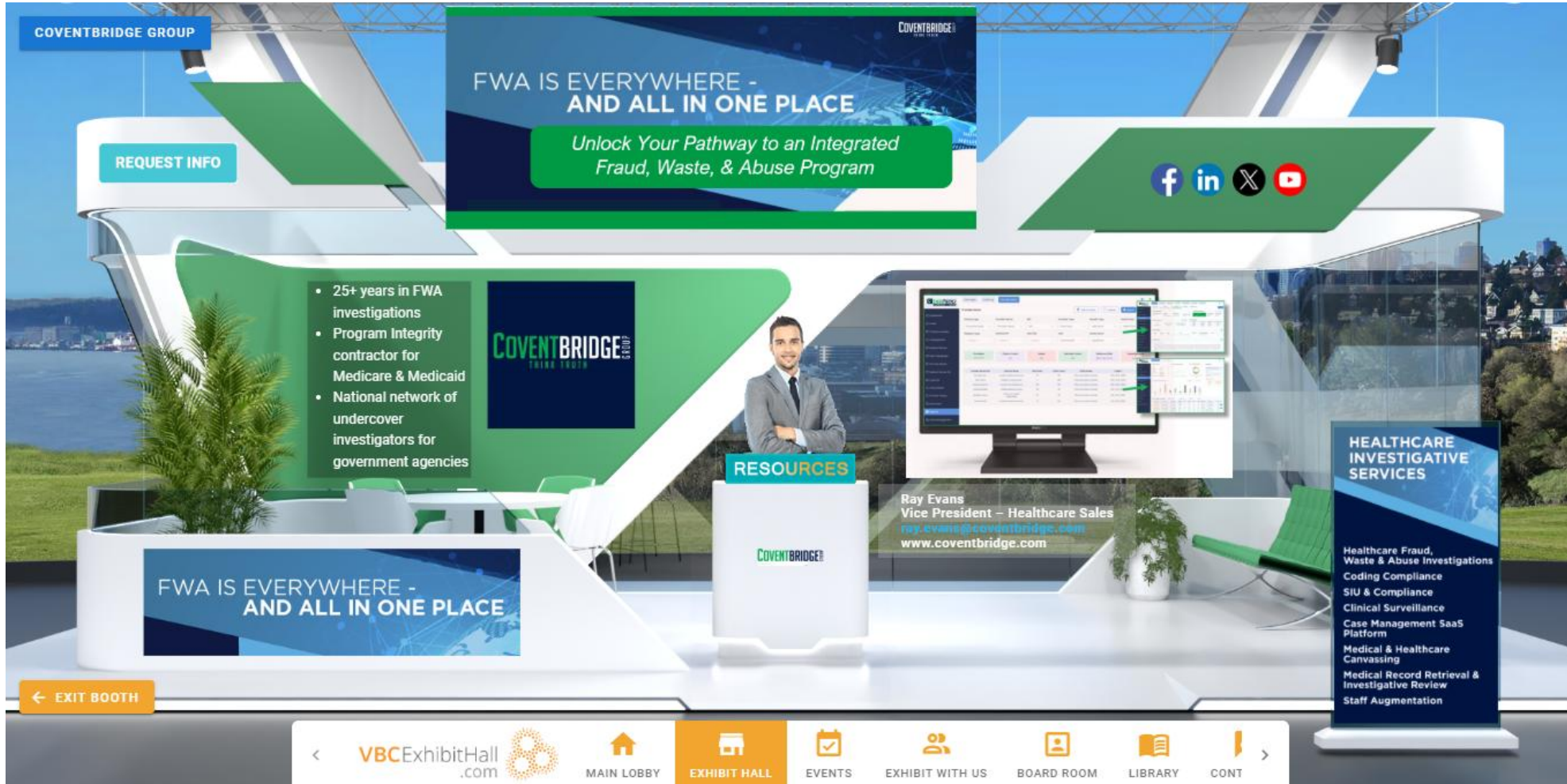
FWA Predictive Modeling, Social Networking/Link Analysis

Collaboration with Plan Throughout

FWA IS EVERYWHERE -
AND ALL IN ONE PLACE

Questions ?

Stop by our VBCExhibitHall.com Virtual Booth:



[Visit the CoventBridge exhibit booth](#)

How Can We Help?

- Compliance Assessments
- Schemes Predicting
- Data Integration
- Operational Efficiencies



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