



MAXIMIZING FINANCIAL PERFORMANCE UNDER VALUE-BASED CARE

A spotlight on contracting and risk adjustment

- → In this session, learn about the three layers to adaptive VBC transformation:
 - 1. Incorporating data infused goals in contract design
 - 2. Enhanced visibility into all VBC programs through real-time performance management
 - 3. Shifting risk adjustment upstream prospectively and with automation

INTRODUCING YOUR SPEAKERS

Experienced Partner Trusted by over 300 Leading Healthcare Organizations



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TODAY'S VALUE-BASED CARE MODELS

Healthcare is at a tipping point in its transition to value-based care





OF MEDICARE & MAJORITY OF MEDICAID
BENEFICIARIES IN ACCOUNTABLE CARE



Medicare has designed a range of VBC programs

- Medicare Shared Savings Program (MSSP)
- Pioneer ACOs and Next Generation ACO
- ACO REACH Professional & Global (pka Direct Contracting)

For Medicaid, States use different terminology in referring to their Medicaid VBC initiatives – some examples

- PPS now HERO
- Collaborative Care Organizations (CCO)
- Medicaid ACO

CMS' recent strategic refresh intends for all Medicare beneficiaries and the vast majority of Medicaid beneficiaries to be in accountable, coordinated care relationships by 2030, and aims to support similar growth among commercially insured populations.

TODAY'S WEBINAR

Focusing on Provider Organizations providing value-based care today

QUESTION 1

Are you generating good results in value-based care models but you want to enhance your position in the future?

QUESTION 2

Are you preparing for newer value-based care models (downside risk, episodes of care, full capitation, etc.)?

QUESTION 3

Any concern that you may be leaving dollars on table?
Do you need to advance your clinical coding with automation to address RAF challenges?

Understand how to be successful within all Value-Based Care contracts and what is required to build a strong data foundation with operational infrastructure utilizing automation.

VALUE-BASED CARE & RISK

VALUE-BASED CARE MODELS & RISK

Providers moving to advanced value-based care models is a process that takes time, effort and data

Category 1 Category 2 **Category 3 Category 4** Care Coordination Payments **Shared Savings Condition-based Payments** Helps cover new admin expenses. Participate in more complex arrangements. Helps cover new admin expenses. PROVIDER RISK PROVIDER RISK PROVIDER RISK \$\$ < \ \$\$ ~ Pay for Reporting **Partial Capitation** Shared Risk Incentivize with some gains offset by shared risk. Fully manage certain members, services, or LOBs. Incentivize providers to report regular updates. Fee for Service PROVIDER RISK PROVIDER RISK PROVIDER RISK No link to quality or value \$\$ 1 \$\$ \$\$\$ 5 Pay for Performance **Episodes of Care Full Capitation** Incentivize providers to improve outcomes. Incentivize with some gains. Full population risk for all assigned members. PROVIDER RISK PROVIDER RISK PROVIDER RISK \$\$\$ 5 \$\$ ~

Familiar

Feels Risky, Complex

Adapted from the Health Care Payment Learning & Action Network Alternative Payment Model Framework

SUCCEEDING IN VALUE-BASED CARE

Managing your population's health while mitigating the risks

Population Health

- Patient Engagement
- Patient Stratification
- Chronic Disease Management
- Clinical Integration
- Care Gaps
- Quality Measures



Financial Risk

- Pair Risk Adjustment with Payment & Regulatory Incentives Beyond Risk Coding
- Health Equity
- Provider Transparency

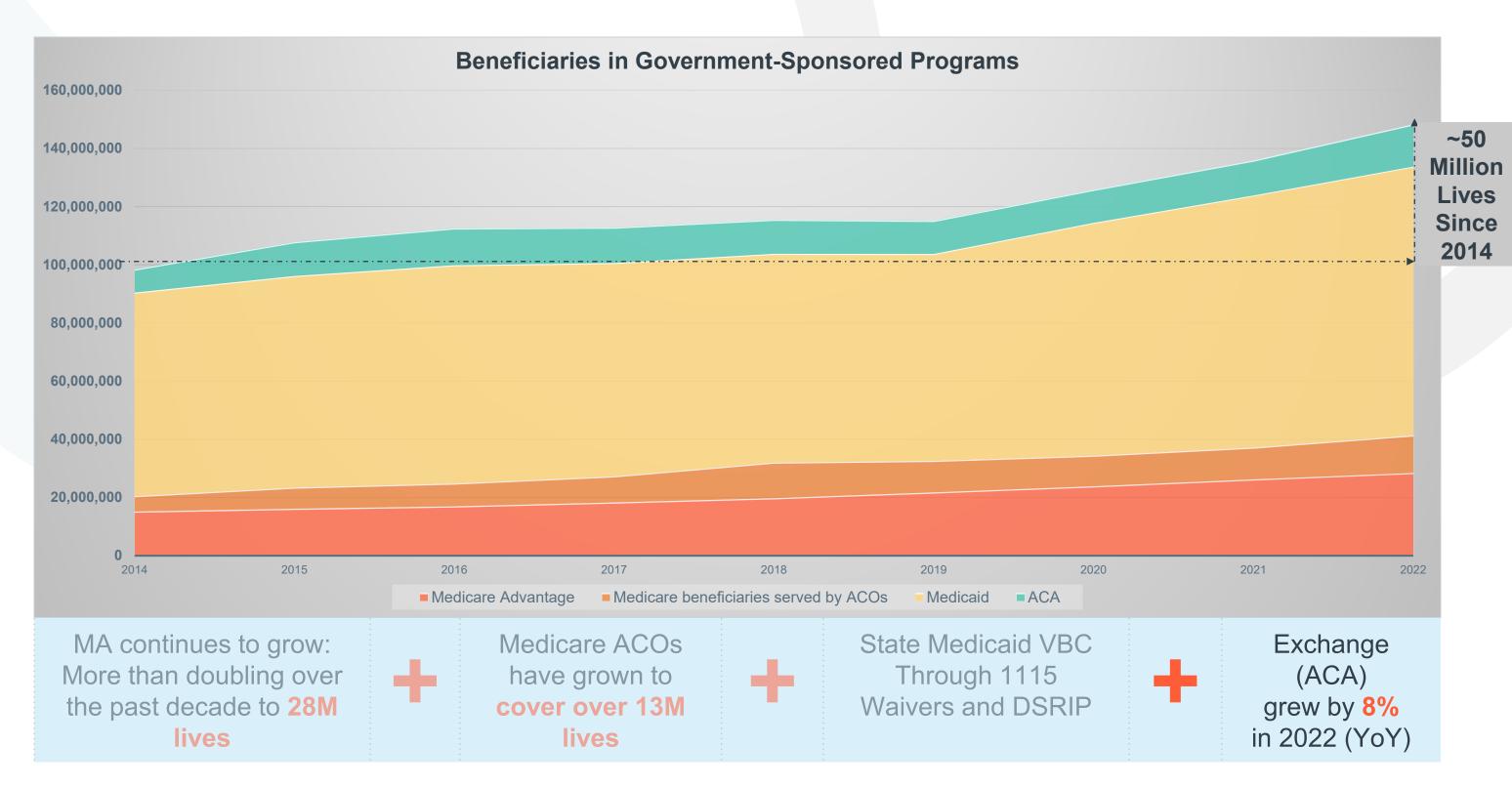
PROVIDER MATURITY MATRIX

Business sophistication level requirements for advancing models and taking on risk

ı	Payment Model	Examples	Technology	Operations	Data Excellence	Care Coordination	Risk Analytics
	Category 1	Fee for Service No link to quality or value					
	Category 2	Care Coordination Payments Pay for Reporting Pay for Performance					
	Category 3 \$\$\$	Shared Savings Shared Risk Episodes of Care					
4	Category 4 \$	Condition-Based Payments Partial Capitation Full Capitation					
			Basic	Intermediate	Advanced		

MARKET GROWTH & STRATEGIES OF HIGH-PERFORMING PROVIDERS

MARKET GROWTH BEYOND FFS



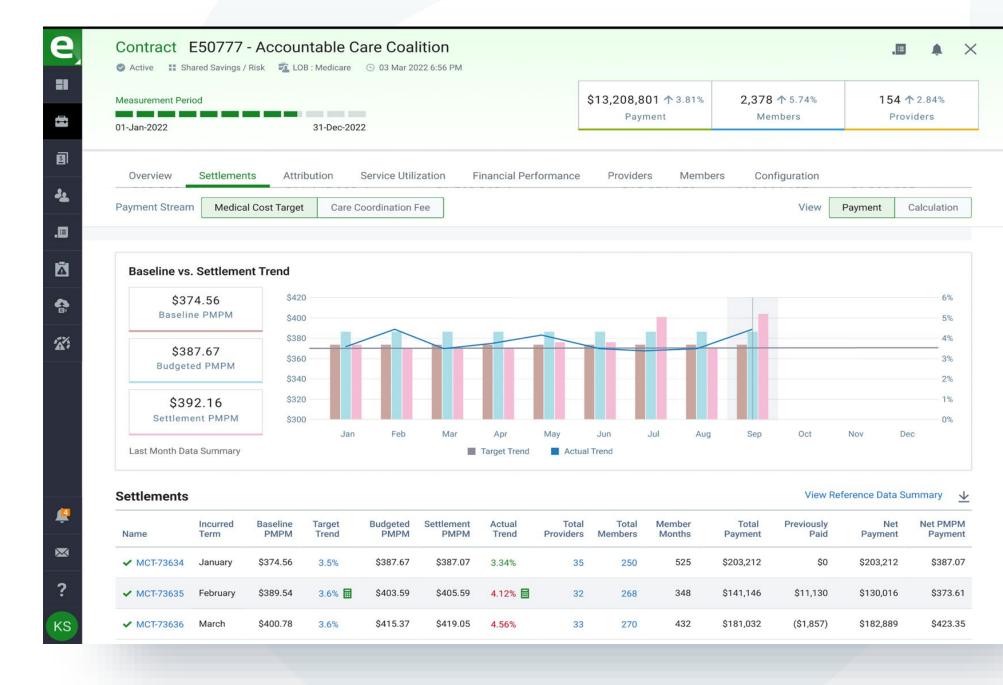
Source: https://www.cms.gov

TOP 3 INITIATIVES OF HIGHEST PERFORMING PROVIDERS



#1: Value-Based Care Contract Administration Excellence

- Orchestrate and automate all operational and analytical components of value-based programs
- → Utilize technology with AI and NLP
- Comprehensive patient profiles to providers at the point of care
- Provider education and training
- Increase specificity of coding

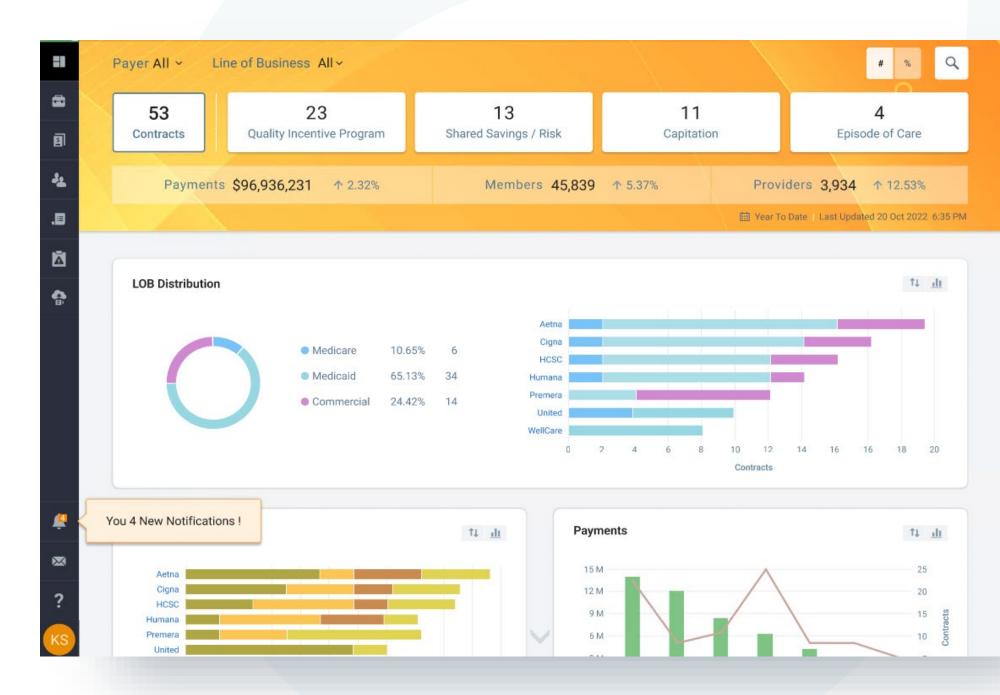


TOP 3 INITIATIVES OF HIGHEST PERFORMING PROVIDERS



#2: Real-Time Performance Management

- Improve visibility of beneficiary outcomes, provider performance, or interactions with community-based organizations
- Course correct with near real-time insight into financial, quality, risk, and contractual performance



TOP 3 INITIATIVES OF HIGHEST PERFORMING PROVIDERS



#3: Drive Risk Adjustment Efficiency Upstream

Administrative Data











- Reconfirmation of previouslybilled chronic conditions
- Known conditions from problem lists
- Suspects from labs and pharmacy

Clinical **Documentation**









Labs &

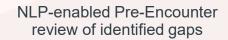
Vitals



- Diagnoses previously documented but not billed
- Inferred suspects derived from clinical notes
- Additional clinical evidence to help identify true suspects

Pre-Encounter/ **Point-of-Care Team Review**





- Confirmation of all identified gaps
- Removal of false positives
- Point-of-care documentation

Post-Encounter Coding Review





NLP-enabled coder review

- Complete capture of documented codes
- Compliance check
- ID documentation improvements needed
- Query provider for uncertainties

100%

Completenes

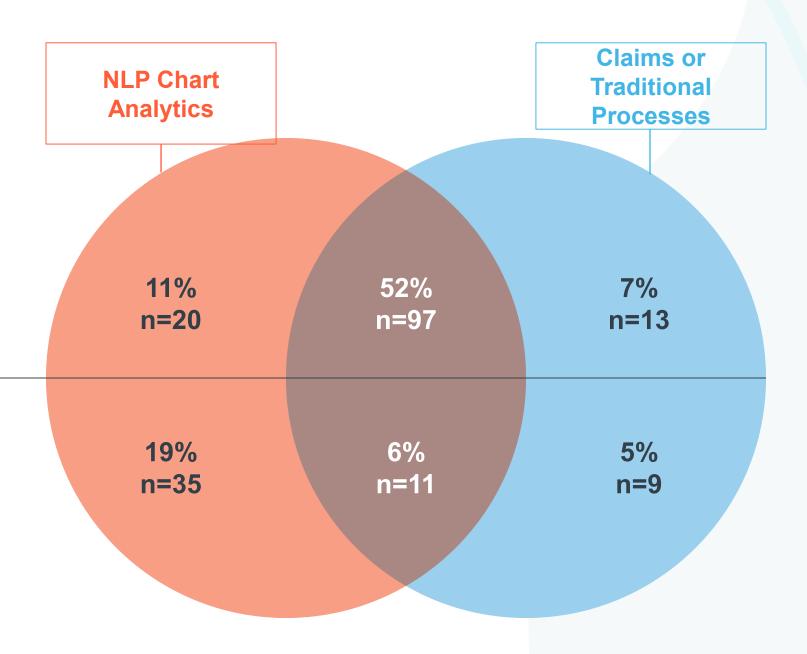
NLP-ENABLED SUSPECTING

Delivering better suspects that traditional processes

NLP can increase the average number of suspects per patient by 40% compared to claims-only suspecting algorithms.

Chronic Conditions

Suspect Conditions

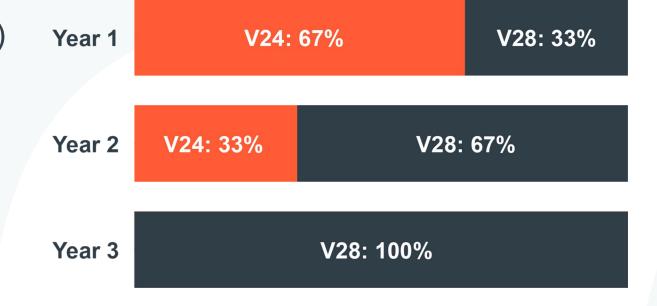


CMS HCC V24 VS. V28 RISK ADJUSTMENT

- → Changes to Hierarchical Condition Categories (HCCs)
 - Naming and numbering
 - Coefficient Values
- → Expanded number of HCCs
 - V24 86 HCCs
 - V28 115 HCCs



- V24: 9,797 diagnosis codes
 - Removed 2,236 dx codes that will no longer map to a payment
- + Added 209 dx codes that did not map to a payment CMS-HCC in V24
- V28: 7,770 diagnosis codes



Ensuring accurate and compliant coding will continue to be crucial for success

CMS RATIONALE OF CHANGES

CMS stated the rationale used to remove diagnosis considered the following:

The inability of the condition to predict costs



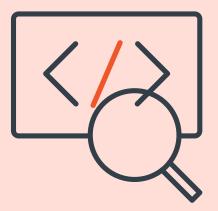
The conditions that were uncommonly seen



 The conditions in which coefficients were small or thought to be insignificant



 The conditions with "well-specified" diagnostic coding criteria

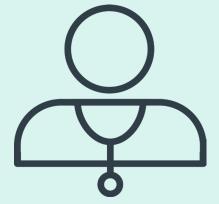


CMS RATE ANNOUNCEMENT

Taking Action

PROVIDER

- Utilize technology in the form of AI and NLP
 - Provide comprehensive patient profiles to providers at the point of care
- Increase provider education and training
- Improve clinical documentation to drive increased specificity of coding



PAYER

- Utilize technology in the form of AI and NLP
 - Increase productive for chart reviews and claims validation
- Reassess expensive interventions (IHAs) for incremental value and compliance
- Provide support to provider partner so they can focus on improving health



ELEVATING VBC FINANCIAL PERFORMANCE

Edifecs' strategic approach provides data-driven insights and tools to drive better outcomes.

Current State

Contracting

- Limited modeling and design
- Disadvantaged in negotiations

APM Revenue

- Claims-centric
- Funding gaps from deficient data inputs and incomplete coding



INFORMED CONTRACT DEVELOPMENT

- Integrate clinical risk and SDoH datasets
- "What if" modeling and design
- Set performance expectations



REAL-TIME PERFORMANCE MANAGEMENT

- Orchestrate and automate
- Course correct
- Mitigate financial risk



PROSPECTIVE RISK ADJUSTMENT

- NLP and Al-derived insights
- Identify, diagnose, and code all current conditions
- Identify resolved conditions upstream

Future State

- Greater revenue integrity
- Enhanced visibility and control of value-based contracts
- APM program scalability
- Confidence to accelerate into downside risk

ABOUT EDIFECS

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88%

U.S. Lives processed via Edifecs platform



NLP Recall >95%



100%National Health Plans



Increase RAF: 5%-20%



94% BCBS Covered Lives



>25% increase in suspected conditions



70%State Medicaid Programs



1 HCC for every2-5 patients analyzed



40%Top Health Systems by Revenue















Proven technologies and models, not conceptual untested ideas

Q & A

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PARTNERING TO SUPPORT YOUR BUSINESS

To learn more or to schedule a consult with our national thought leaders on best practices to optimize your value-based payment or risk adjustment programs, please contact:





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THANK YOU!