

Boost Financial Performance By Improving Patient Outcomes



Laura Stewart

Director of Product Delivery
Healthjump

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Customer Success Manager
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Featuring: Rani Crozier

Director of Integration
Aledade

About Me, Laura Stewart

- Healthcare technology veteran with 12 years in leadership at Cerner.
- Led Cerner's Data & Engineering Consulting Professional Services 100+ person team.
- Drove strategy for moving 100's of petabytes of data across hundred of customers including VA.
- Joined Healthjump in 2022, leads a delivery team that manages over 1,000 active integrations.
- In her free time she loves to work on cars her garage and currently has 3 vintage cars

ORACLE Cerner



About Me, Johnathan A.P. Evans

- Healthcare technology veteran with 6 years in leadership at Cerner.
- Co-championed the implementation and execution of the first and largest completely integrated health record and population health solution to more than 9 million veterans.
- Client Success Manager for Aledade
- Joined Healthjump in 2022
- In his free time he loves to wakesurf, cook, and workout. He also enjoys photography!

Our Agenda Today

We'll cover:

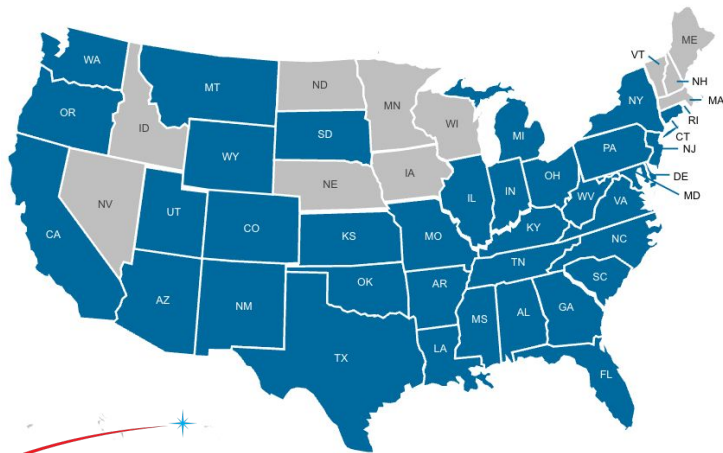
- ❑ How to create a plan for utilizing people, technology, and process
- ❑ How Healthjump and Aledade collaborate together to ensure data quality control
- ❑ Upcoming trends and challenges

We will close out the webinar with some quick contact information and a Q&A section at the end.



Introducing Aledade

Aledade is building a national movement of independent physicians by aligning financial models with patient outcomes.



- ✓ 37+ States
- ✓ 38 MSSP ACOs
- ✓ 98 Medicare and 47 Other Value-Based Care Partnerships
- ✓ 1,000+ Independent Practices
- ✓ 11,900+ Clinicians
- ✓ 1.7 M+ Attributed Patients
- ✓ 90+ EHR & PM Systems
- ✓ \$17 B+ Under Management

POLLING QUESTION

How long does it take you to onboard a customer today?

Do you wish that was shorter?

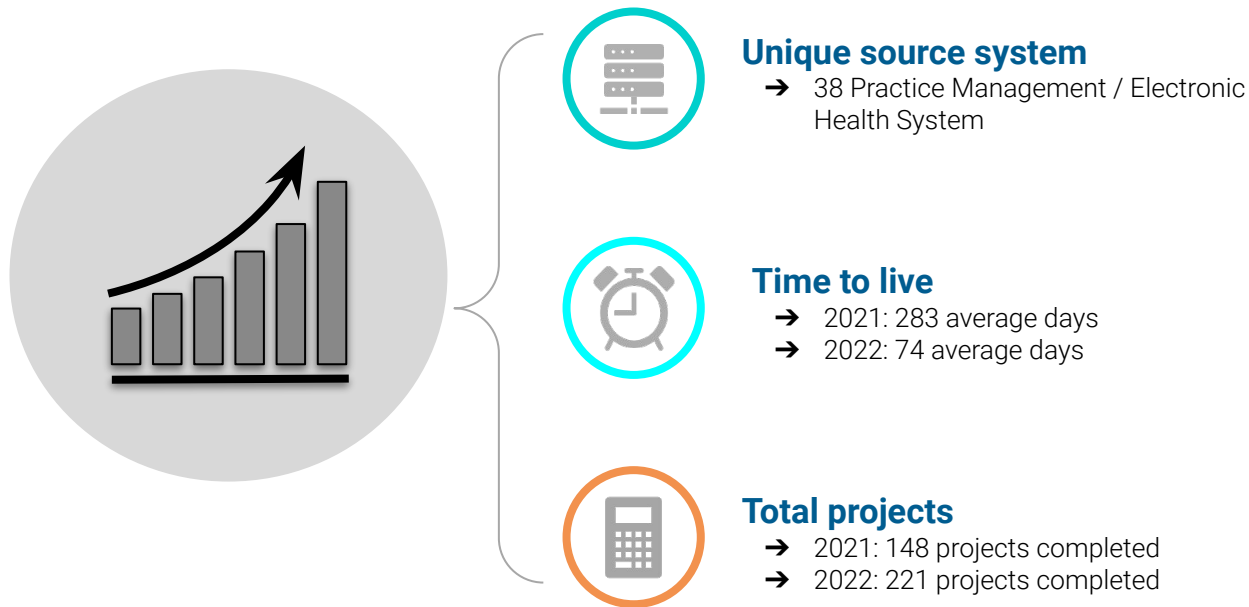
Refocus on people, technology, and process.

People, Technology, and Process



- A team of high performing individuals who enables ACO data from Aledade's practices
- Engage with PM/EHR vendors to obtain ACO data
- Collaboration between Aledade and HealthJump to extract ACO data and made available in the Aledade Application
- Process:
 - HealthJump data extraction & QC
 - Aledade data ingestion & QC
 - Go live: data available in the Aledade App
- Teams that support live practices
- Proactive monitoring on the health of interfaces
- Reactive to post-live interface and data issues

Implementation Process: Days To Live



How are Aledade's
onboarding groups
structured?

Who manages direct
practice relationships
and how do you
nurture them?

How do you work with
the Healthjump team?

Healthjump Technology - Ordering New Connection

Add New Connection

EHR

Select an EHR

Practice

Describe the practice

Contacts

Add a point of contact

Automation

Designate a QA playlist


Summary

Confirmation


Let's start by picking an EHR/EMR.

Select your desired EHR/EMR from the list below. Disclaimer: This list includes supported systems, not a formal relationship.


Don't see your EHR/EMR in the list below? [Add an Unsupported EHR/EMR](#)




AdvancedMD




Allscripts API




Allscripts PM




Allscripts Pro




Allscripts TouchWorks




AltaPoint




Amazing Charts




American Medical Software




AntWorks




Aprima




Athena




Athena IDX



Azalea Health



Centricity



Cerner Millennium







Chart Logic




cpsi




drchrono




Eaglesoft




eClinicalWorks




eClinicalWorks PHA




eCW Cloud



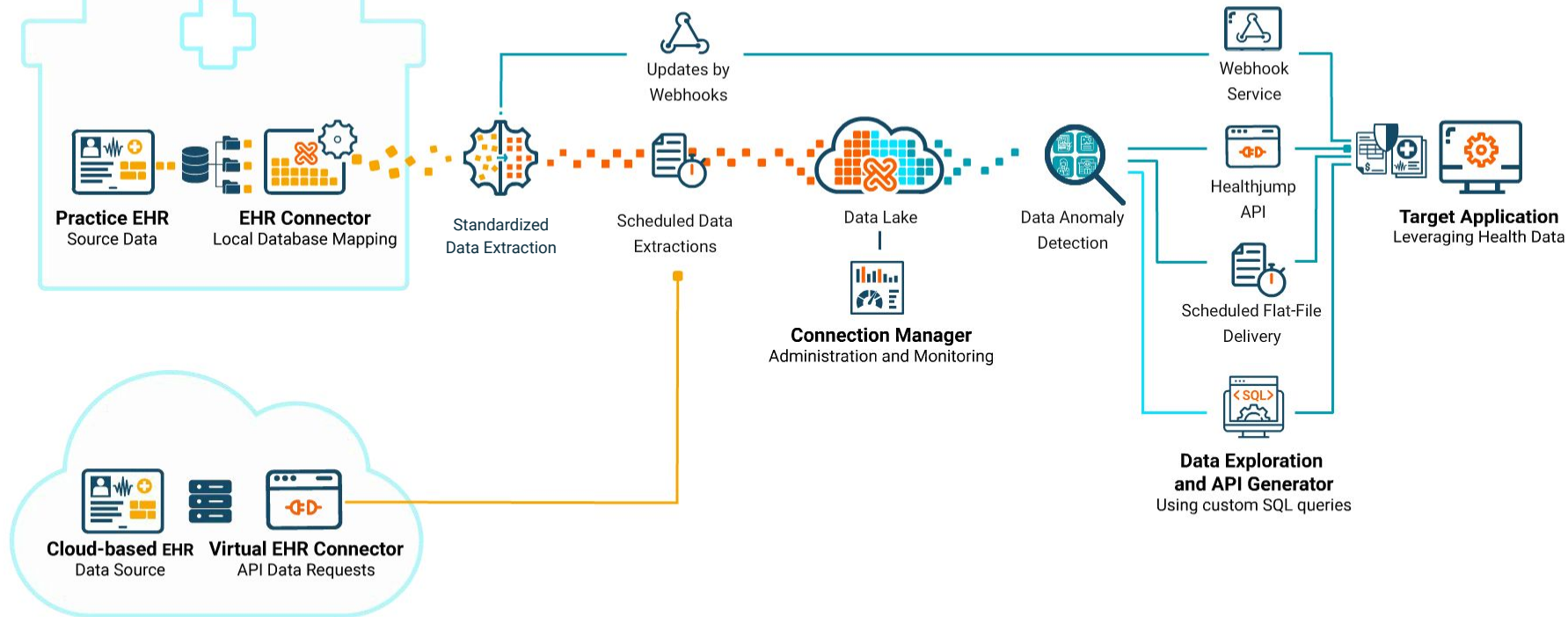
Elation Health



eMDs



Healthjump Implementation



CONNECT

COLLECT

STANDARDIZE

CENTRALIZE

ANALYZE

DELIVER

Healthjump Technology - QA

Default ***

27 recipes

Appointment join to Provider via provider_id (NPI). Appointment join to Provider via provider_id (NPI).	Appointment	⌵	✕
Appointments - Appt Volume +/- 30 Days Appointment volume for the past and future 30 days.	Appointments	⌵	✕
Appointments - Appts missing important fields Count of Appts missing duration, patient_id, provider NPI, resource, appt_type, or appt_date, and any duplicate appts.	Appointments	⌵	✕
Attribution client_id, patient_id, provider_id populated Checking to make sure that client_id, patient_id, provider_id are present for all attribution entries.	Attribution	⌵	✕
Charge - All Charges Count by Begin DOS Counts of all charges by beginning DOS over the past 90 days.	Charge	⌵	✕
Charge - Begin DOS after Post Date Counts of charges with a beginning DOS after the Post date.	Charge	⌵	✕
Charge - Charge Posting Date Consistency Counts of Charges by posting date.	Charge	⌵	✕
Charge - Erroneous DOS Counts of charges where DOS is null or in the future.	Charge	⌵	✕
Charge - Missing Dx Counts of posted charges with a CPT code and without Diagnosis code over the past year.	Charge	⌵	✕
Charge - Missing POS Counts of posted charges without Place of Service over the past year.	Charge	⌵	✕

Type

☐ Allergy

☐ Appointments

☐ Charge

☐ Check

☐ Claim

☐ Clinical

☐ Demographics

☐ Duplicate

☐ Encounter

☐ Immunization

☐ Lab Result

☐ Locations

☐ Medication

☐ Procedures

☐ Providers

☐ Quality Data

☐ Vitals

Allowed Range

☐ <5%

☐ 0

☐ Check for consistency

Healthjump Technology - QA

Order By : Date - Descending ↓

All Status EMR

No status 282	Passed - No Issues 2827	Passed - Verified in source, see comments 499	In Review - need client feedback 23	Other - see comments 74	In Review - confirmed in source, see comments 2	Not Reviewed 71
Centricity 183	NextGen 555	eClinicalWorks 155	Allscripts PM 205	McKesson PracticePartner 19	Exscribe 18	IDX 9
SRS Soft 20	Eaglesoft 32	Medinformatix 39	Misys Tiger 11	Aprima 61	Allscripts Pro 96	CGM (Centricity Group Management) 20
Modernizing Medicine 114	gGastro 44	eMDs 27	AdvancedMD 153	SystemMedex 34	Amazing Charts 11	Athena 292
eCW Cloud 800	webPT 10	Kareo 74	InSync EMR/PM 11	drchrono 25	2097 10	

Items per page 20 Page 1 of 189

< 1 2 3 4 5 6 7 8 9 10 > Go to last page

Practice/Facility	EMR	Recipe	Status	Date	Comment
Gila Medical Clinics	eCW Cloud	Appointments - Appts missing important fields	Passed - No Issues	Feb 15, 2023	
Gila Medical Clinics	eCW Cloud	Encounter - Enc Missing Ins_type or SubscriberID	Passed - No Issues	Feb 15, 2023	
Gila Medical Clinics	eCW Cloud	Duplicate source primary keys	Passed - No Issues	Feb 15, 2023	
Gila Medical Clinics	eCW Cloud	Missing patients on appointments	Passed - No Issues	Feb 15, 2023	
Gila Medical Clinics	eCW Cloud	Locations # 1 - List all Encounter Locations	Passed - No Issues	Feb 15, 2023	
Gila Medical Clinics	eCW Cloud	Encounter Missing Important Fields	Passed - Verified in source, see comments	Feb 15, 2023	99.4% insurance_type and subscriber_id and <1% location. Confirmed that the majority of the records don't have associated Insurance information

Healthjump Technology - QA

demographic field	4037 Required	% Not Null	Distinct	% Distinct	JSON Key	Comment
client_patient_id	4037 Yes	100.000%	4037	100.000%	mrn	
dob	4037 Yes	100.000%	3649	90.389%	patientDOB	
gender	4037 Yes	100.000%	3	0.074%	patientSex	
last_name	4037 Yes	100.000%	2189	54.223%	patientLastName	Found non-alphabetic values: NO MORE 20 PT A DAY, Test 12, 5, NO MORE THAN
first_name	4037 Yes	100.000%	2105	52.143%	patientFirstName	Found non-alphabetic values: NO MORE 20 PT A DAY, NO MORE THAN 2 PT FOR
middle_name	514 No	12.732%	275	6.812%	patientMiddleInitial	
prefix	4 No	0.099%	3	0.074%		
suffix	2 No	0.050%	1	0.025%		
ssn	582 No	14.417%	581	14.392%	patientSSN	Found duplicate ssn
death_indication	0 No	0.000%	1	0.025%		
death_date	0 No	0.000%	1	0.025%		
address_line_1	3506 No	86.847%	3186	78.920%	patientAddress1	
address_line_2	520 No	12.881%	302	7.481%	patientAddress2	
city	3496 No	86.599%	328	8.125%	patientCity	
state	3468 No	85.905%	8	0.198%	patientState	
zip	4037 Yes	100.000%	254	6.292%	patientZip	
race	0 No	0.000%	1	0.025%	patientRace	
ethnicity	0 No	0.000%	1	0.025%	patientEthnicity	
phone_number	1057 No	26.183%	896	22.195%	patientHomePhone	
first_email	505 No	12.509%	495	12.262%	patientEmailAddress	
row_hash	4037 Yes	100.000%	4037	100.000%		

Good Data Boosts Patient Outcomes

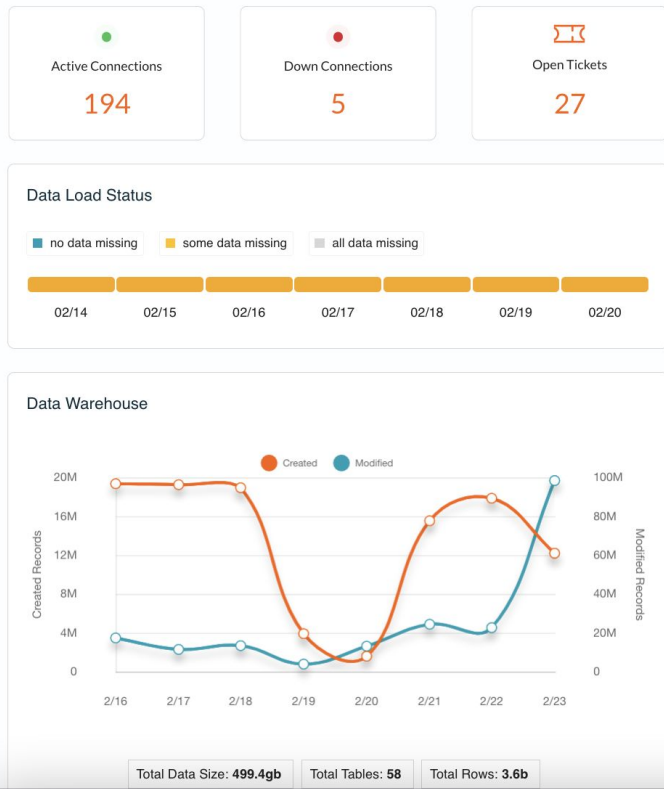
One way to ensure good data is pre/post data integration go live quality assurance.

- How does the vendor validate data pre-integration go live?
- What do they normalize to value code sets vs pass along and make you do the work?
- Will they let you know if the clinic/hospital has bad data?
- Once live, how do they let you know there is a problem?
- What kind of monitoring will they do for you?



How does your
software make it
easier for physicians
to manage their
patient data?

Post Go Live Support



- Proactive daily monitoring and correction of connection issues
- App notification of issues practice and health facility news to resolve
- Warehouse App view to see growth in new and modified rows

What data from
Healthjump has
helped improve
patient outcomes?

Planning Process: Days To Implementation

- Discuss how timelines have been decreased overtime
 - 2022 stats from field - unload end time vs 2021
 - # total integrations live with HJ in 2022
 - # of unique sources systems

POLLING QUESTION

**What are you most worried
about solving in 2023?**

Provide an overview of the current state of the ACO space and what are some of the challenges you face?



Usable data faster

Setup takes 30 minutes or less per practice



Fewer moving parts

Data collection is measured in days, not months



Future proofing

No reliance on HL7 interfaces or FHIR adoption

Why did you choose
Healthjump and how
did you know it was
the right choice?

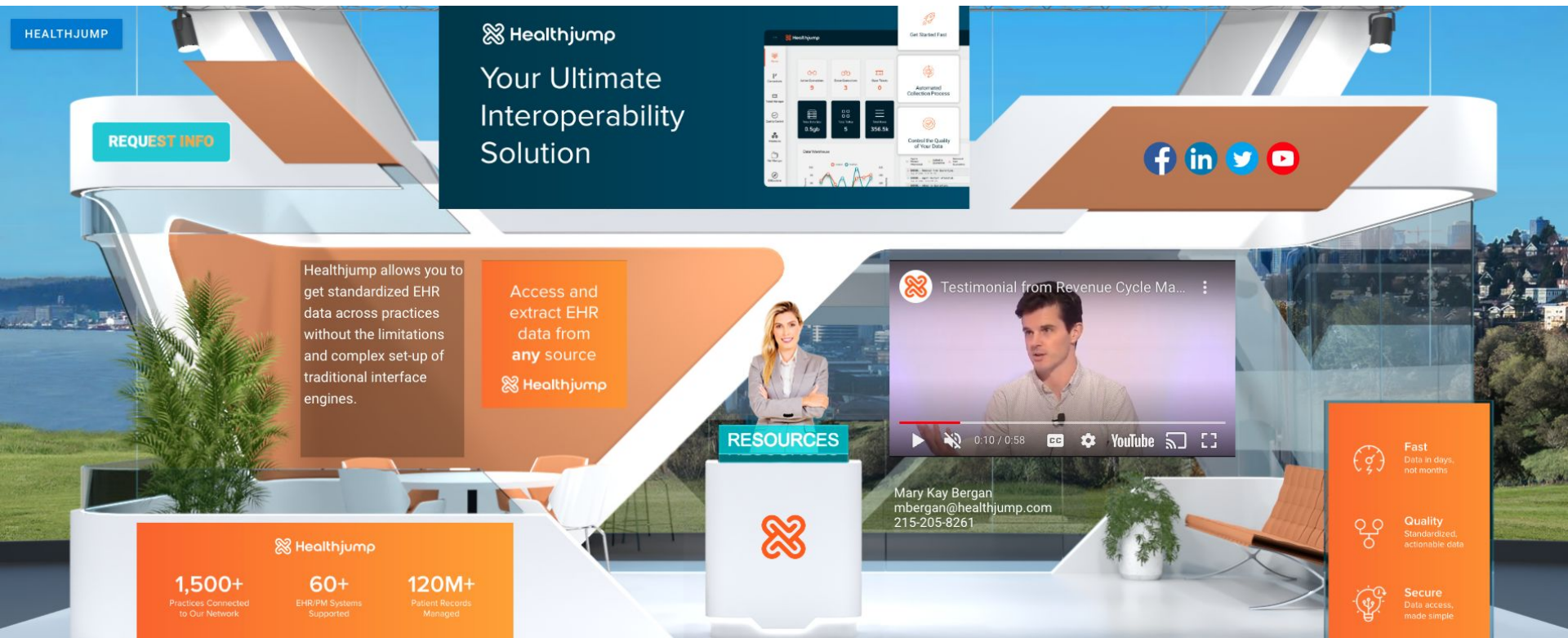
What's one thing you
want people to know
about Healthjump?

Are there any other
benefits to using
Healthjump?

Questions?

Stop by our VBCExhibitHall.com Virtual Booth

<https://tinyurl.com/healthjumpbooth>



Thank You
www.healthjump.com