

MEDICARE ACO PATHWAYS TO SUCCESS FINAL RULE



Agenda --start 10:05 am Central

- NOIA and Application Timeline
- Pathways to Success Overview
- Sectary Azar and Seema Verma
 - Choose your risk or we will choose for you
- In-addition or Alternatives to ACOs
 - CIN, MIPS, Virtual Group,
 Alternative Payer, Self-Insured
 Employer, CCH
- How to achieve shared savings
 - Bring initiatives to provider team
- ACO Strategy Meetings
 - Consumer-Centered Health (CCH) Program





Notice of Intent to Apply (NOIA)

- July, 2019 Period
 - Opens January 2, 2019
 - Closes January 18, 2019
- May submit ACO Participant and SNF
 Affiliate sample agreements and draft repayment mechanism documentation with NOIA.



Application Timeline

- Special one-time July 1, 2019 agreement start date for those seeking to apply to pathways early or as a new ACO.
- First step is submission of NOIA.
- ACO participation agreements, SNF affiliate agreements, governing body and organizational chart updates
- 90% of ACOs extended participation for agreement periods ending December 31, 2018 to June 30, 2019.





MSSP Tracks Discontinued for New and Re-applicants

- Tracks 1, 1+, 2, and 3 have been discontinued.
 - ACOs currently participating would not have the option to re-apply.
 - New applicants and renewal applicants must apply under the proposed BASIC and ENHANCED tracks.





Glide Path to Enhanced



National Average



34% earn shared savings

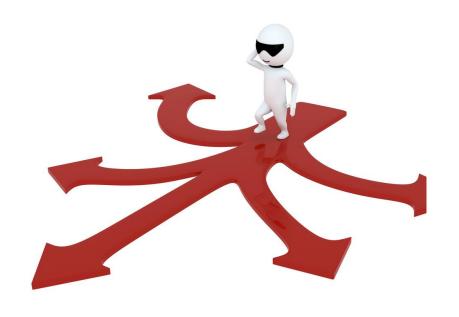


60% save within corridor of MSR/MLR



Path Overview

- Basic Glide Path Offers 5 levels with incremental approach to transition eligible ACOs to higher levels of risk and reward.
- Basic Glide Path to automatically advance at start of each performance year with ability to elect higher levels of risk.
- Enhanced Path is highest level of risk and reward.



| | Shared Savings (once MSR met or exceeded) | Shared Losses (once MLR met or exceeded) | Advanced APM 5% or MIPS Upward Adjustment Part B | |
|-------------|---------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|--|
| Level A & B | 1st dollar savings at a rate up to 40% based on quality performance; not to exceed 10% of updated benchmark | N/A | MIPS Upward Adjustment | |
| Level C | 1st dollar savings at a rate of up to 50% based on quality performance, not to exceed 10% of updated benchmark | 1st dollar losses at a rate of 30%, not to exceed 2% of ACO participant revenue capped at 1% of updated benchmark | MIPS Upward Adjustment | |
| Level D | 1st dollar savings at a rate of up to 50% based on quality performance, not to exceed 10% of updated benchmark | t to not to exceed 4% of ACO participant | | |
| Level E | 1st dollar savings at a rate of up to 50% based on quality performance, not to exceed 10% of updated benchmark | 1st dollar losses at a rate of 30%, not to exceed the percentage of revenue specified in the revenue-based nominal amount standard under the Quality Payment Program (for example, 8% of ACO participant revenue in 2019 – 2020), capped at a percentage of updated benchmark that is 1 percentage point higher than the expenditure-based nominal amount standard (for example, 4% of updated benchmark). | Advanced APM 5% | |
| ENHANCED | No change. 1st dollar savings at a rate of up to 75% based on quality performance, not to exceed 20% of updated benchmark | No change. 1st dollar losses at a rate of 1 minus final sharing rate, with minimum shared loss rate of 40% and maximum of 75%, not to exceed 15% of updated benchmark | Advanced APM 5% | |

ACO Paths



| High/Low Revenue Calculation | 35% | Part A + Part B Expenditures (All Spend) | ACO Revenue for Participants | 35% |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|------------------------------|--------------|
| High Revenue | High Revenue If the ACO's assigned beneficiary Part A + Part B for ACO Participants revenue is greater than 35% of the expenditures, the ACO would be considered "High Revenue". | | \$34,562,186 | \$32,693,960 |
| Low Revenue | If the ACO's assigned beneficiary Part A + Part B revenue is less than 35% of the expenditures, the ACO would be considered "Low Revenue". | \$93,411,313 | \$13,630,983 | \$32,693,960 |

High/Low Revenue



MSR/MLR (One-Sided)

(b) Minimum savings or loss rate. (1) For ACOs under a one-sided model of the BASIC track's glide path, as specified under paragraphs (d)(1)(i) and (ii) of this section, CMS uses a sliding scale, based on the number of beneficiaries assigned to the ACO under subpart E of this part, to establish the MSR for the ACO as follows:

| Number of Beneficiaries | MSR (low end of assigned beneficiaries) (percent) | MSR (high end of assigned beneficiaries) (percent) |
|----------------------------|---------------------------------------------------|----------------------------------------------------|
| 1 – 499 | ≥1 | 2.2 |
| 500 - 999 | 12.2 | 8.7 |
| 1,000 - 2,999 | 8.7 | 5.0 |
| 3,000 - 4,999 | 5.0 | 3.9 |
| 5,000 - 5,999 | 3.9 | 3.6 |
| 6,000 - 6,999 | 3.6 | 3.4 |
| 7,000 – 7,999 | 3.4 | 3.2 |
| 8,000 - 8,999 | 3.2 | 3.1 |
| 9,000 - 9,999 | 3.1 | 3.0 |
| 10,000 - 14,999 | 3.0 | 2.7 |
| 15,000 - 19,999 | 2.7 | 2.5 |
| 20,000 - 49,999 | 2.5 | 2.2 |
| 50,000 - 59,999 | 2.2 | 2.0 |
| 60,000 + | 2.0 | 2.0 |



MSR/MLR (Two-Sided)

- Zero Percent
- Symmetrical in a 0.5 percent increment between 0.5 and 2.0 percent.
- Symmetrical that varies based on the number of assigned beneficiaries (see one-sided model)



Financial Example

| ACO Track | Part A + Part B Benchmark Expenditures | ACO Revenue (Parts A and B) | % of ACO Revenue at Risk | Risk Revenue % | CAP - % of Updated Benchmark Expenditures | CAP - Updated Benchmark Expenditure % |
|-----------|----------------------------------------------|-----------------------------------|--------------------------------|-------------------|----------------------------------------------------|---------------------------------------------|
| Basic C | \$93,411,313 | \$13,630,983 | \$272,620 | 2% | \$934,113.13 | 1% |
| Basic D | \$93,411,313 | \$13,630,983 | \$545,239 | 4% | \$1,868,226 | 2% |
| Basic E | \$93,411,313 | \$13,630,983 | \$1,090,479 | 8% | \$3,736,453 | 4% |
| Enhanced | \$93,411,313 | \$13,630,983 | N/A | N/A | \$14,011,697 | 15% |



ACO Year of Application Impact

| ACO Type | Experienced with Risk | High/Low Revenue ACO | Start/Renewal Date | Option to Renew Early under Pathways | Basic Track | Basic E Track | Enhanced Track | Option to Advance to Higher Level |
|-----------------------------------------------------------------------------------------|-----------------------|----------------------|--------------------------------------------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|----------------|--------------------------------------|
| New ACO* | No | High | 7/1/2019 and after | N/A | Yes (A-E) | Yes | Yes | Yes |
| | | Low | 7/1/2019 and after | N/A | Yes (A-E) - Can elect for 3rd year under Basic B, but would require automatic advancement to Basic E in Year 4 and 5. | Yes | Yes | Yes |
| ew Legal Entity ACO (40% of composition with ACO | Yes | High | 7/1/2019 and after | N/A | No | No | Yes | No |
| participants with prior risk experience)* | | Low | 7/1/2019 and after | N/A | No | Yes | Yes | No |
| Track 1 Existing Renewal (2013 New/2016 New/Renewal)(that have extended for 6 months | No | High | 7/1/2019 | N/A | Yes (Max of 1.5 Years under Basic B and Min of 2 years under Basic E) | Yes | Yes | Yes |
| 1/1/2019 to 6/1/30)* | | Low | 7/1/2019 | N/A | Yes (Max of 1.5 Years under Basic B and Min of 2 years under Basic E) | Yes | Yes | Yes |
| Track 1 Existing Renewal (2014 New/2017 New/Renewal) | No | High | 1/1/2020 | Yes | Yes (Max of 1 Year under Basic B and Min of 2 years under Basic E) | Yes | Yes | Yes |
| | | Low | 1/1/2020 | Yes | Yes (Max of 1 Year under Basic B and Min of 2 years under Basic E) | Yes | Yes | Yes |
| Track 1 Existing Renewal (2015 New/2018 New/Renewal) | No | High | 1/1/2021 | Yes | Yes (Max of 1 Year under Basic B and Min of 2 years under Basic E) | Yes | Yes | Yes |
| | | Low | 1/1/2021 | Yes | Yes (Max of 1 Year under Basic B and Min of 2 years under Basic E) | Yes | Yes | Yes |
| Track 1+ Existing Renewal (2018 New) | Yes | High | 1/1/2021 Must start a Enhanced Pathways Track | Yes | No | Yes - If ACO is to renew under Pathways 2020 or before. | Yes | No |
| | | Low | 1/1/2021 Must start Enhanced Pathways Track | Yes | No | Yes - If ACO is to renew under Pathways 2020 or before. | Yes | No |
| Track 2 Existing Renewal (ALL) | Yes | High | All Renewal Dates | Yes | No | No | Yes | No |
| | | Low | All Renewal Dates | Yes | No | Yes | Yes | No |
| Track 3 Exisiting Renewal (ALL) | Yes | High | All Renewal Dates | Yes | No | No | Yes | No |
| | | Low | All Renewal Dates | Yes | No | Yes | Yes | No |

^{*}Renewal ACOs starting on 7-1-19 would have a 1 time agreement period of 5 Years and 6 mo. The first 6 month period would be under the Basic B model and the new ACO would be allowed a maximum of 1.5-3.5 years with no risk



^{*}ACOs starting on 7-1-19 would have a 1 time agreement period of 5 years and 6 ma. The first 6 month period would be under the Rasic A model and the new ACO would be allowed a maximum of 7.5-2.5 years with no risk depending an revenue model.







Benchmarking

CMS finalized proposal to use a blend of regional and national growth rates based on Medicare FFS expenditures with increasing weight placed on the national component of the blend as the ACO's penetration in its regional service area increases.

This approach is expected to result in more favorable trend factors for ACOs with high penetration in a regional service area with lower spending growth compared to the nation and less favorable trend factors for ACOs with high penetration in a regional service area with higher spending growth compared to the nation.

This approach is expected to have little impact on ACOs with low to medium penetration in their regional service area.

Program Flexibility

| Program Flexibility | | | | | |
|---------------------|-----------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------|-----------------------------------------------------------------------|
| | Choice of Beneficiary Assignment? | Annual election to enter higher risk? | Beneficiary Incentive Program | Expanded Telehealth Services | 3-Day SNF Rule Waiver |
| Level A & B | Yes | Yes | No | No | No |
| Level C | Yes | Yes | Yes, ACOs may establish an approved program starting July 1, 2019, or in subsequent years | Yes, in 2020 for ACOs electing prospective assignment | Yes, ACOs may apply to start on July 1, 2019, and in subsequent years |
| Level D | Yes | No; ACO will automatically transition to Level E at the start of the next performance year. | Yes, ACOs may establish an approved program starting July 1, 2019, or in subsequent years | Yes, in 2020 for ACOs electing prospective assignment | Yes, ACOs may apply to start on July 1, 2019, and in subsequent years |
| Level E | Yes | No; maximum level of risk/reward under the BASIC track | Yes, ACOs may establish an approved program starting July 1, 2019, or in subsequent years | Yes, in 2020 for ACOs electing prospective assignment | Yes, ACOs may apply to start on July 1, 2019, and in subsequent years |
| ENHANCED | Yes | No; maximum level of risk/reward | Yes, ACOs may establish an approved program starting July 1, 2019, or in subsequent years | Yes, in 2020 for ACOs electing prospective assignment | Yes, ACOs may apply to start on July 1, 2019, and in subsequent years |



Beneficiary Incentive Program

An ACO approved to operate a beneficiary incentive program will provide an incentive of up to \$20 to an assigned beneficiary for each qualifying primary care service that the beneficiary receives from certain ACO professionals, FQHC or RHC.

Beneficiary Notices



AN ACO MUST ENSURE THAT MEDICARE FFS BENEFICIARIES ARE NOTIFIED ABOUT ALL OF THE FOLLOWING: (1) ITS ACO PROVIDERS/SUPPLIERS ARE PARTICIPATING IN THE SHARED SAVINGS PROGRAM; (2) THE BENEFICIARY'S OPPORTUNITY TO DECLINE CLAIMS DATA SHARING; AND (3) THE BENEFICIARY'S ABILITY TO, AND THE PROCESS BY WHICH, HE OR SHE MAY **IDENTIFY OR CHANGE IDENTIFICATION OF THE** INDIVIDUAL HE OR SHE **DESIGNATED AS THEIR** PRIMARY CLINICIAN FOR PURPOSES OF VOLUNTARY ALIGNMENT.



IN ADDITION, AN ACO THAT OPERATES A BENEFICIARY INCENTIVE PROGRAM MUST ENSURE THAT ITS ASSIGNED FFS BENEFICIARIES ARE NOTIFIED OF THE **AVAILABILITY OF THE** BENEFICIARY INCENTIVE PROGRAM, ACOS OR THEIR ACO PARTICIPANTS MUST PROVIDE SUCH NOTIFICATIONS PRIOR TO OR AT A BENEFICIARY'S FIRST PRIMARY CARE SERVICE VISIT OF EACH PERFORMANCE YEAR. TO MITIGATE THE BURDEN OF THESE ADDITIONAL NOTIFICATIONS, WE ARE DEVELOPING TEMPLATE NOTICES FOR ACOS AND ACO PARTICIPANTS TO USE.



Coordination of pharmacy care for ACO beneficiaries

Lastly, in the final rule we discuss comments received in response to our request for input on how Medicare ACOs and the sponsors of stand-alone Part D prescription drug plans (Part D sponsors) could be encouraged to collaborate so as to improve the coordination of pharmacy care for Medicare FFS beneficiaries.

Application Program Interface (API) Vendors Approved by Consumer

Insurance Agent Part D Plan Medicare Supplements Life Insurance **Urgent Care** Hospital Surgery Pre-cert team Emergency Department Health Endeavors will begin offering a API Data FHIR API for health care providers, health plans (Medicare Supplements and Part D Repository Plans) and insurance agents to access the Medicare claims data in 2019 for various

> purposes such as picking a Part D drug plan or consuming our patient history for a patient coming to the emergency room

or to your facility for surgery.



Choose your path or have it chosen for you





Value-Based may be mandatory

The Center for Medicare and Medicaid Innovation will soon launch "new, bold" models for value-based care — and they might be mandatory, according HHS Secretary Alex Azar's remarks at a Sept. 6 meeting in Washington, D.C., for the Physician-Focused Payment Model Technical Advisory Committee.





Leaving the ACO program solves nothing for providers

- Still have
 - Quality reporting requirements
 - Currently getting MIPS upward adjustments
 - Possibility of forced risk
 - Market Share Concerns
 - Consumer alignment
 - Provider engagement
 - Out-of-Network
 - New ventures coming into market CVS Health, Amazon, etc.
 - Data-Sharing/Interoperability Issues







Options?

- Stay in your current agreement period until the end of its term.
 - Exit the ACO program upon termination of your agreement period.
 - Apply for No Risk to Risk path with 5% APM at end of your current term.
- Apply and/or Renew under Medicare ACO - Pathways to Success July 2, 2019.
 - 5 years and 6 months initial period starting July 1, 2019



Options?

- Implement Revenue Models
 - CCM 99490
 - Virtual Check-in
 - Remote Evaluation
 - Redirect Out-of-Network (consumer alignment)
 - IPA Association (GPRO and HEDIS Quality Reporting)
- Form organizational alternatives to ACO program (in addition to or in place of)
 - Clinically integrated network (CIN)
 - Virtual Group under MIPS
 - MIPS Qualified Registry (IPA/Medical Staff)
 - MIPS Upward Adjustment
 - All Payer Advanced Alternative 5% APM
 - Consumer Centered Health (CCH) Program
 - Self-Insured Employer
 - Medicare
 - Medicare Advantage
 - Commercial
 - Medicaid

Why form an "Alternative Model"?



ACHIEVE 5% APM QUICKER



MORE FLEXIBILITY



ALL PAYER
RISK READINESS



CREATE REVENUE

MODELS



CONSUMER ALIGNMENT



PROVIDER ENGAGEMENT



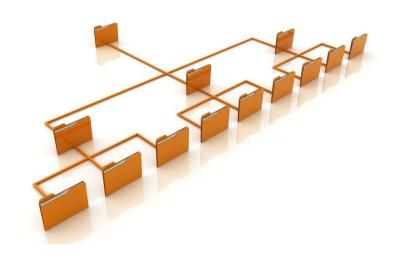
BRANDING AND MARKETING



Clinically Integrated Network (CIN) ACO is a CIN

How to achieve CIN?

- Use of common information technology to ensure exchange of all relevant patient data;
- Development and adoption of clinical protocols;
- Review of care based upon implementation of clinical protocols; and
- Mechanisms to ensure adherence to protocols.





Joint negotiation commercial payer contract terms

Clinically Integrated Network Benefits

Joint negotiation commercial payer rates

APM 5% status in certain structures

P4P Shared Savings (Quality and Benchmark)



Above Benchmark – No shared savings \$ distribution.



Below Benchmark – shared savings \$ distribution.

Moving Forward Options

Accountable Care Organization (ACO)

Is a CIN

Clinically Integrated Network (CIN)

Specific Targeted Collaborations

Move to CIN or ACO after establishing a more comprehensive initial quality reporting and data-sharing platform that include revenue models.



| | Pros | Cons/Concerns |
|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Accountable Care Organization (ACO) Medicare ACO Claims Data | CIN designation Negotiate payer price terms, payment terms and medical staff credentialing with payers (joint negotiator) Shared Savings Collective network quality platform established Advanced APM 5% in certain cases | Quality scored as one organization Base number of lives is 5,000 Effort of collaboration may not be conducive to the resources available. |
| Clinically Integrated Network (CIN) Commercial Claims Data Medicare Blue Button Claims Data | Negotiate payer price terms, payment terms and medical staff credentialing with payers (joint negotiator) P4P shared savings program Collective network quality platform established Advanced APM 5% in certain cases | Effort of collaboration may not be conducive to the resources available. |



What is a Virtual Group

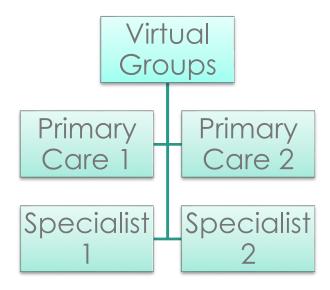
A virtual group is defined as a combination of two or more TINs assigned to one or more solo practitioners, or to one or more groups consisting of 10 or fewer clinicians (including at least 1 MIPS eligible clinician), or both, that elect to form a virtual group for a performance period for a year.







Specialty, Geographic, Revenue Size





Why "Virtual Group"?

The formation of virtual groups provides for a comprehensive measurement of performance, shared responsibility, and an opportunity to effectively and efficiently coordinate resources to achieve requirements under each performance category much like an ACO.

How to form a "Virtual Group"?

- A virtual group must have a formal written agreement with each entity that composes the virtual group that outlines requirements/expectations under MIPS.
- Name an official representative to be responsible for submitting on behalf of the group.
- The representative must submit a virtual group election on behalf of the group via email to MIPS_VirtualGroups@cms.hhs.gov
- The Virtual Groups Toolkit can be found at: https://www.cms.gov/Medicare/Quality-Payment-Program/Resource-Library/Resource-library.html



All-Payer Advanced Alternative Payment Model

- All-Payer Advanced Alternative Payment Models (APMs) Option
- Starting in the 2019 QP Performance Period, eligible clinicians will be able to become Qualifying Alternative Payment Model Participant (QPs) through the All-Payer Option.
- This Option is attainable through participation in a combination of Advanced APMs with Medicare and Other-Payer Advanced APMs.



How to Achieve Shared Savings

Actionable
Data at Point
of Care

EHR Connector Consumer Alignment

> Medical Text Alerts

Provider Performance

> Monthly Scorecard



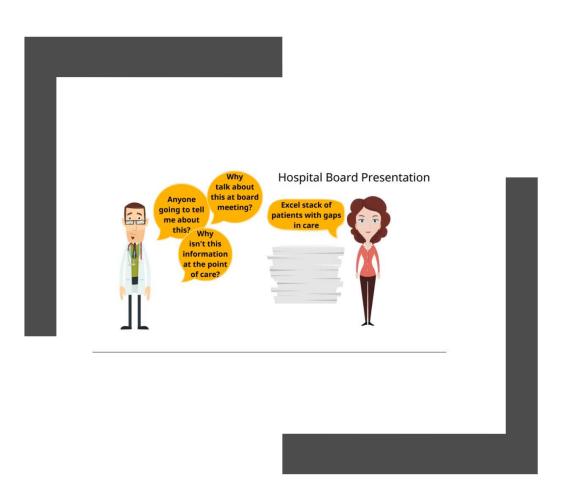
The problem:

Lots of data for ACOs, CINs and Payers but very little actionable data put in front of the provider team and the consumer which results in lack of engagement and goal achievement.



- Provider Team Buy-in of Initiatives
 - Awareness of Initiatives
 - Engagement with Initiatives
- Consumer
 - Network Alignment
 - Care Engagement

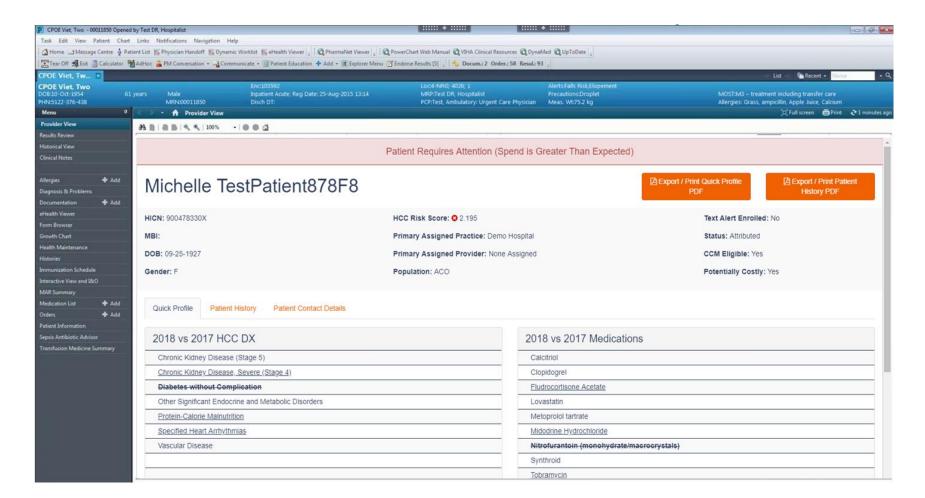
Need to put the initiatives in front of provider team at point of care



- Benchmark/Spend
- Risk Score
- Cost & Utilization
- Quality
- Care Gaps
- HCC Coding
- Out-of-Network
- Provider
 Performance
- Enroll Text Alerts –
 Care Gaps



EHR Connector





Patient Requires Attention (Spend is Greater Than Expected)

Cost and Utilization

| Quick Profile | Patient History Patient Contact Details |
|----------------|-----------------------------------------|
| 2018 vs 20 | 017 HCC DX |
| Acute Renal F | Failure |
| Cardio-Respir | iratory Failure and Shock |
| Chronic Ulcer | r of Skin, Except Pressure |
| Congestive I | Heart Failure |
| Diabetes with | n Chronic Complications |
| Diabetes with | nout Complication |
| Disorders of | F Immunity |
| Hemiplegia/H | lemiparesis |
| Hip Fracture/D | Dislocation |
| Ischemic or U | Jnspecified Stroke |
| Mainr Denree | esiva Rinnlar and Darannid Nienrdare |

| Care-1 Medication Reconciliation | 0 | Action Required |
|-----------------------------------------------------------|---|-----------------|
| Care-2 Falls: Screening for Future Fall Risk | | Not Applicable |
| PREV-5 Breast Cancer Screening | | Not Applicable |
| PREV-6 Colorectal Cancer Screening | | Not Applicable |
| PREV-7 Influenza Immunization | | Done |
| PREV-8 Pneumococcal Vaccination | | Not Applicable |
| PREV-9 Body Mass Index (BMI) Screening and Follow-up | | Done |
| PREV-10 Tobacco Use: Screening and Cessation Intervention | | Done |
| PREV-12 Screening for Depression and Follow-up Plan | | Done |
| PREV-13 Statin Therapy | 0 | Action Required |
| DM 2 Composite/DM with HhA1s > 9 percent (poor control) | | Done |

Quality |=

| /ellness Visit Done Last 12 Mo | 0 | No | |
|--------------------------------|---|----|--|
| | | | |
| | 0 | | |
| | | | |
| | | | |
| | | | |
| | | | |

ENDEAVORS solutions

| Alprazolam | |
|----------------------|--|
| Aptiom | |
| ATORVASTATIN CALCIUM | |
| Azithromycin | |
| <u>celecoxib</u> | |
| <u>Cephalexin</u> | |
| Clonazepam | |
| COLLAGENASE SANTYL | |
| Divalproex Sodium | |
| Ezetimibe | |
| Onlynostic | |

| | 333 | | |
|-----------------------------------------|-------------|----------------------------------|--|
| 2018 YTD Spend | \$100232.15 | | |
| 2018 HCC Benchmark | | \$48761.40 | |
| 2018 HCC Benchmark vs 2018 YTD Spend | 0 | 206.00% | |
| Out of Network Spend* | | \$70101.87 | |
| Office Visits* | | 01-10-2018;04-02-2018;06-01-2018 | |
| Most Visited Provider* | | 1033290549 LANORA RILEY | |
| Last Wellness Visit* | 0 | N/A | |
| Admits* | 0 | 1 | |
| Readmissions* | | 0 | |
| ED Visits* | 0 | 10 | |
| ED Vieite that led to Hoenitalizations* | 0 | 4 | |

| Gaps In Care at Risk | | |
|-----------------------------|---|----------------------------------------|
| Diagnosed with Diabetes | | Yes |
| Blood Pressure Last 12 Mo | 0 | No |
| Foot Exam Last 12 Mo | 0 | No - 08/10/2016 |
| HbA1C Last 12 Mo | | Yes - 09/19/2018 |
| LDL-C Last 12 Mo | | Yes - 09/19/2018 |
| Retinal Exam Last 12 Mo | | Yes - 04/10/2018 |
| Tobacco Use Last 12 Mo | 0 | No - 06/23/2015 - 3-Not a tobacco user |
| Diagnosed with Hypertension | | Yes |
| Blood Pressure Last 12 Mo | 0 | No |

Benchmarks - Spend

Patient Requires Attention (Spend is Greater Than Expected)

Provider team instantly knows if patient is above their risk-stratified benchmark thus causing the ACO to exceed its benchmark.



Risk Score

Patient Requires Attention (Spend is Greater Than Expected)



HCC Risk Score: 386

MBI: Primary Assigned Practice: Demo Hospital

DOB: 06-23-1976 Primary Assigned Provider: None Assigned

Gender: M Population: ACO/Medicare

ssigned Practice: Demo Hospital Status: Attributed

CCM Eligible: Yes

Potentially Costly: No

Text Alert Enrolled: Yes

 Export / Print

Patient History PDF

Quick Profile

HICN: 106727479X

Patient History

Patient Contact Details





Cost & Utilization

Patient Requires Attention (Spend is Greater Than Expected)

| Cost and Utilization | | |
|-----------------------------------------|----|-------------------------------------|
| 2018 YTD Spend | | \$20037.49 |
| 2018 HCC Benchmark | | \$19864.75 |
| 2018 HCC Benchmark vs 2018 YTD Spend | 8 | 101.00% |
| Out of Network Spend* | | \$18634.66 |
| Office Visits* | 0(| 6-26-2018;06-26-2018;06-27- 2018 |
| Most Visited Provider* | 10 | 003177767 DONALD TOBIAS M.D. |
| Last Wellness Visit* | 8 | N/A |
| Admits* | 8 | 1 |
| Readmissions* | | 0 |
| ED Visits* | 8 | 1 |
| ED Visits that led to Hospitalizations* | 8 | 1 |
| CT Scans* | 8 | 2 |
| MRI Events* | | 0 |



Quality Metrics Action Required Alerts Provider Team to Care Caps

| Quality = | | |
|-----------------------------------------------------------|---|-----------------|
| Care-1 Medication Reconciliation | 0 | Action Required |
| Care-2 Falls: Screening for Future Fall Risk | 0 | Action Required |
| PREV-5 Breast Cancer Screening | | Not Applicable |
| PREV-6 Colorectal Cancer Screening | | Not Applicable |
| PREV-7 Influenza Immunization | | Done |
| PREV-8 Pneumococcal Vaccination | 0 | Action Required |
| PREV-9 Body Mass Index (BMI) Screening and Follow-up | 0 | Action Required |
| PREV-10 Tobacco Use: Screening and Cessation Intervention | 0 | Action Required |
| PREV-12 Screening for Depression and Follow-up Plan | 0 | Action Required |
| PREV-13 Statin Therapy | 0 | Action Required |
| DM-2 Composite/DM with HbA1c > 9 percent (poor control) | | Not Applicable |
| DM-7 Composite/DM and Eye Exam | | Not Applicable |
| HTN-2 Controlling High BP | | Not Applicable |
| IVD-2 IVD and Use of Aspirin or another Antiplatelet | 0 | Action Required |
| MH-1 Depression Remission | | Not Applicable |



| W II 10 10 D 1 1 10 D | O No - 09/15/2017 - |
|--------------------------------|---------------------|
| Wellness Visit Done Last 12 Mo | 140 - 03/10/2017 - |
| | Complete |
| | |

| Gaps In Care at Risk | |
|-----------------------------|---------------------------------------------|
| Diagnosed with Hypertension | Yes |
| Blood Pressure Last 12 Mo | O No - 06/17/2016 - IN RANGE |
| Tobacco Use Last 12 Mo | O No - 06/17/2016 - 3-Not a tobacco user |

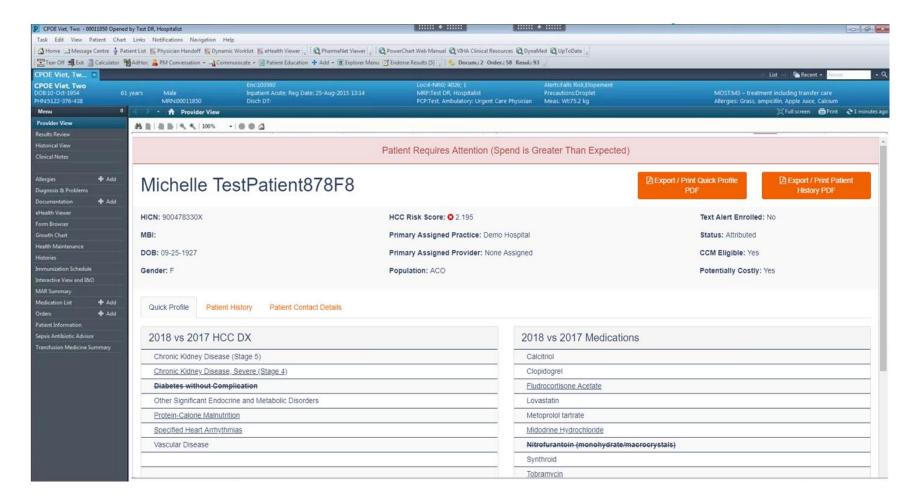
| Diagnosed with Diabetes | | Yes | |
|-----------------------------|----------|------------------|--|
| Blood Pressure Last 12 Mo | 0 | No | |
| Foot Exam Last 12 Mo | 0 | No | |
| HbA1C Last 12 Mo | | Yes - 05/29/2018 | |
| LDL-C Last 12 Mo | 0 | No - 03/30/2016 | |
| Retinal Exam Last 12 Mo | 0 | No - 02/22/2016 | |
| Tobacco Use Last 12 Mo | 0 | No | |
| Diagnosed with Hypertension | | Yes | |
| Blood Pressure Last 12 Mo | 0 | No | |
| LDL-C Last 12 Mo | 0 | No - 03/30/2016 | |
| | 1 | | |



Care Gaps



HCC at Point of Care: Re-code removed diagnoses at the clinic encounter





Out-of-Network

Eligibility

Dual Eligible: Non-Medicaid

Medicare Status Code: Aged without

ESRD

HCC Trend

2017 Your Risk Score: 1.826

2016 Your Risk Score: 2.676

2015 Your Risk Score: .817

2014 Your Risk Score: .265

■ Part A In Network ■ Part A Out Of Network ■ Part B In Network ■ Part B Out Of Network



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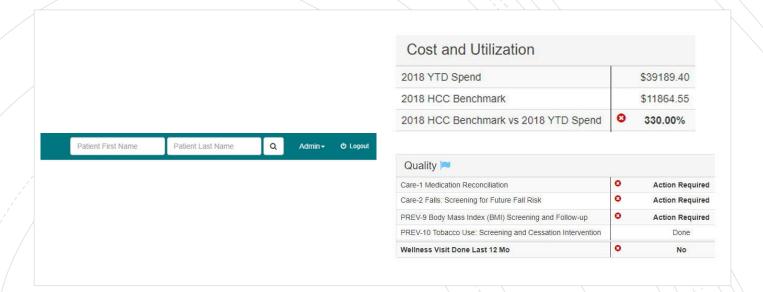
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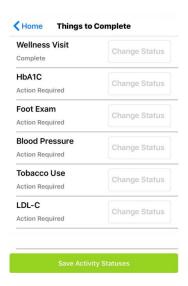
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Alternative to EHR Connector - Patient Search



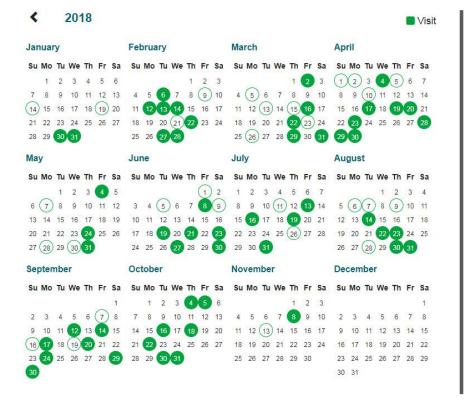
Patient's contact information Enter the patients phone or email address so we can send an enrollment link Enter Cell Phone Number or Email Cancel OK

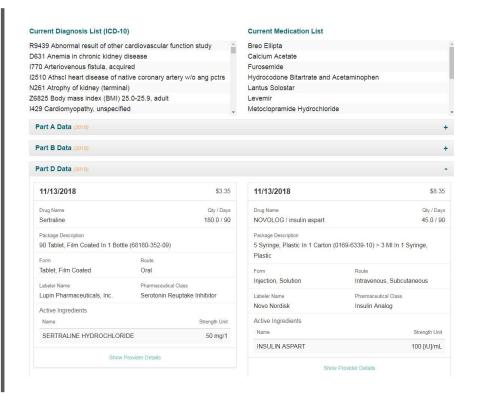
Enroll Consumer Medical Text Alerts

An example Medical Text Alert is when a diabetic patient gets a text alert about their labs, exams and other tests being due to complete.

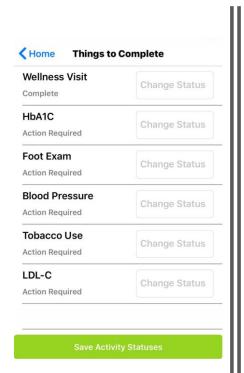
Or a medication alert about an unfilled prescription prescribed to managed a condition.

Or if engaging in remote monitoring of blood pressure, an alert your blood pressure has been in an unhealthy range for an extended period.





Consumer syncs Medicare Blue Button Data









App generates Health History, Care Gap Text Alerts, Health Score, Expected Spend





Medical Text Alerts Medicare Approved App

95% of text messages opened in minutes

MyMedicare Secure Sign In

Enter your User name and Password and sign in to MyMedicare.gov to continue.

| | Jser name |
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Password

By accessing this system, you agree to our Terms and Conditions. Read more +

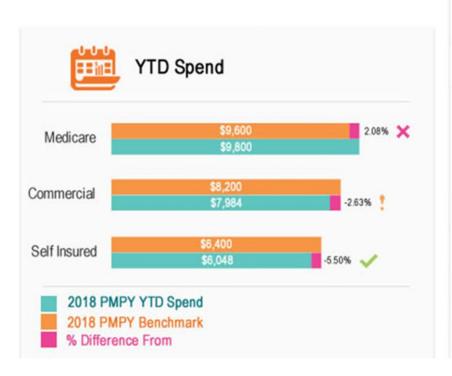
Sign In

Consumer Addresses

- New 2019 CCLF file updates include addresses.
- Direct Mailer to consumers (assigned) to enroll in app for benchmarking, spend, health score text alerts.



Provider Performance

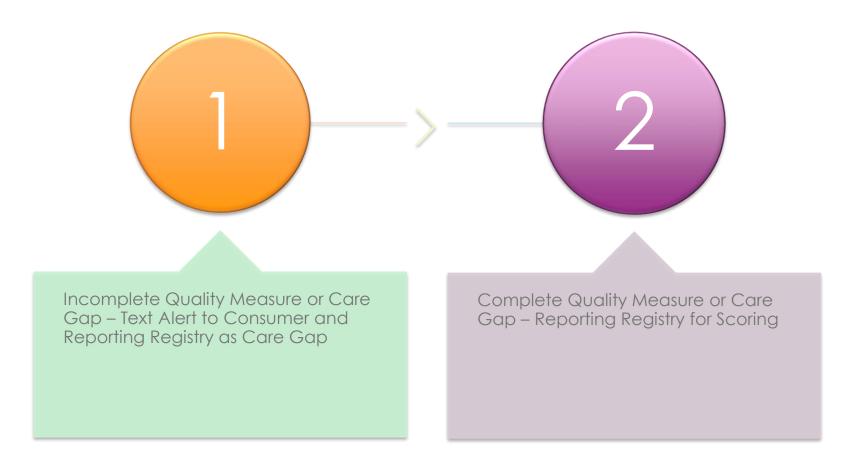


2018 Health Endeavors Data Through: 12/28/2017

| Quality | Measures De | tail Per | forma | ance |
|-------------------------------------------------------------|-------------|-------------------|---------|--------------------|
| Medicare | Commercia | I Self Insured | | nsured |
| Measure | | Medicar Target | e n | Medicare Actual |
| | | Care C | oordii | nation |
| Medication Reconciliation Post Discharge | | 90 | ! | 86 |
| Fall Screening | | 90 | × | 78 |
| Annual Monitoring for Patients on Persistent Medications | | 90 | ~ | 98 |
| | | Prevei | ntive C | are |
| Breast Cancer Screening | | 90 | ~ | 76 |



Data in 2 Buckets

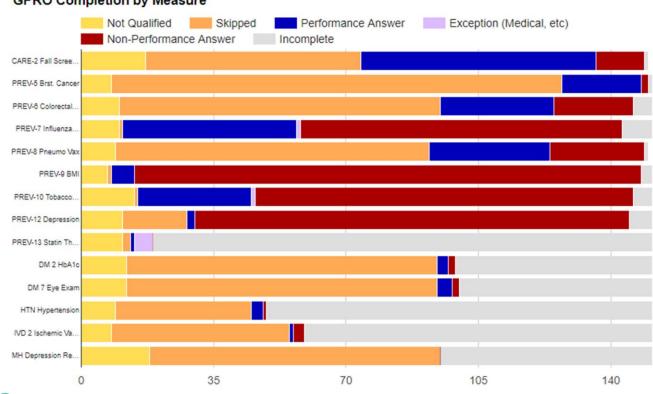




Medicare ACO GPRO Quality Metrics

Collection, Reporting, Performance,

GPRO Completion by Measure



Optimal Gaps When your team clicks final submit in GPRO They will know it will achieve the best score

| Select Report Options: | GPRO ▼ 2017 ▼ Default View: Percentage Points/Score Numerator/Denominator | | | | |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| Based on: ○ Full sample ● Required sample (248 + skips) ○ Consecutively answered patients. | | | | | |
| Completed/All: | Score completed measures only ▼ | | | | |
| Select Division: | Select a Division | | | | |
| Select Practice Name: | Select a Practice | | | | |
| | Each patient must be assigned to one facility (TIN) for primary responsibility of quality measure and financial performance for this report to be accurate. | | | | |
| Select Sub-TIN: | Select a Sub-Tin | | | | |
| Select NPI: | Select a NPI | | | | |
| | Calculate | | | | |





SETUP STRATEGY MEETING

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